SHOWPIECE™
CABINET
USER MANUAL
&
FULL KIT
INSTALLATION
MANUAL

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WARNINGS AND NOTICES

NOTICE
This game is intended to be operated for amusement purposes only. It is not to be operated in violation of any federal, state, or local laws or regulations. As the owner and/or operator of this game you are responsible for its operation in compliance with such laws and regulations. The factory settings for this game may require adjustment in order to comply with the laws and/or regulations in the jurisdiction where the game is located. It is the sole responsibility of the operator to determine what laws and/or regulations are applicable and to make any adjustments to the game before operating it for its intended purpose.

NOTICE
This manual and the information contained within is subject to change without notice.

WARNING
Use of unauthorized parts or making any unauthorized modifications will void the warranty and may result in the game operating in an unsafe or incorrect manner.

WARRANTY, REPAIR, AND RETURN POLICY
- 90-day warranty on all electronic components. All warranty periods begin on the date of purchase from Incredible Technologies, Inc.
- There is a minimum $75.00 service charge for all non-warranty repairs or returns.
- For all servicing, return to Incredible Technologies, Inc.
- ANY non-factory repair or attempted repair voids warranty.

RETURN MERCHANDISE AUTHORIZATION
- All returned merchandise must have a Return Merchandise Authorization (RMA) number marked clearly on the outside of the package.
- You must obtain all RMA numbers from Incredible Technologies. Please have the product's Cabinet Identification Device (CID) number available when calling for an RMA number.
- Merchandise returned without an RMA number will not be accepted.
- Warranty may be void if serial number or security labels are tampered with or removed. Opening the Nighthawk Chassis system will void your warranty.
- Advance replacement hardware will be shipped to the customer address on file unless specified otherwise.
- Advance replacement hardware will be billed to the customer until Incredible Technologies, Inc. receives the returned merchandise, at which time a credit will be issued.
- All repairs and/or replacements will ship as soon as possible after receipt or request (subject to availability).

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Some states do not allow the exclusion of implied warranties or liability for incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

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NOTE

PLEASE RETAIN ORIGINAL SHIPPING BOX FOR SERVICE AND REPAIR.

The Golden Tee Unplugged KIT is designed for use in cabinets with a JAMMA cable and wiring installed.

If you do not have a JAMMA harness already installed in the cabinet you have selected and are wiring the cabinet yourself, refer to the JAMMA Wiring Diagram in Appendix B.

Do NOT perform any installation or repair when the cabinet is powered on. Make sure the cabinet is unplugged from all power sources before and during installation.

Some game features may not be allowed in certain state or local jurisdictions. Be sure to check your local laws before activating or allowing any features that may be questionable in your area. Adjust game settings from the System Setup Menus. Refer to this manual for details.
SHOWPIECE CABINET

Congratulations on purchasing a Golden Tee Unplugged Dedicated Cabinet. The game comes complete and ready to plug in and start earning money.

SHOWPIECE CABINET CONTENTS

(1) Golden Tee Unplugged Showpiece Cabinet

Shipped inside a plastic parts bag attached to the front of the cabinet:

(1) Power Cord
(1) Game Manual
(1) NVIDIA HDTV Adapter Cable
(1) 15’ 3-Wire Component Video Cable
(1) 15’ 2-Wire RCA Audio Cable
(1) Plastic Bag of Misc. Parts

NOT Included with your Showpiece Cabinet

You will need to supply a digital display for the game's main monitor, and an appropriate stand or wall mount. Be sure that the stand or wall mount is UL listed. Incredible Technologies recommends a 42” HDTV that supports 720p for the best presentation, game play and earnings potential. A list of potential sources for acquiring displays, stands and wall mounts can be found on www.itsgames.com.

LEG LEVELER ADJUSTMENT

Once your game is in position at the location, it is necessary adjust the leg levelers. The leg levelers will help stabilize the game on an uneven floor, and help it from moving or shifting during game play. The game is shipped with the two front and two rear leg levelers installed. Adjust the levelers as necessary to level and stabilize the game.

MOUNT MAIN SCREEN DISPLAY

Position the Showpiece cabinet in front of an HDTV of your choice. The size and model of the display you choose should depend on your location. Incredible Technologies recommends 720p flat panel HDTVs from 32” or larger.

The HDTV can be mounted to a wall or to an appropriate display stand. There are many different types of wall mounts and floor stands available through retail, wholesale and Internet outlets. Be sure that the wall mount or stand you select must be UL listed. Check www.itsgames.com for some possible options.

Be sure that the top of the Showpiece cabinet has at least 24” clearance in all directions. Insufficient clearance may result in damage to your display or player injury.

Recommended height for your display may vary depending on your location and player base. As a general rule, the minimum height of the bottom of the display viewing area should be 42” from the floor.
VIDEO CONNECTIONS FOR 720P HDTV

Golden Tee Unplugged 2009 supports 720p (1280x720) resolution. Be sure your HDTV is compatible.

NOTE: Video and audio connections to these displays vary, and may require additional cables not included with the Showpiece cabinet. In addition, some displays may not support the resolution needed for your game. Check your display’s manual for additional information.

WARNING: Be sure top of cabinet has at least 24” or 61cm of clearance in all directions. Insufficient clearance may result in damage to HDTV or player injury.

Connect to Component (Recommended)
Unlock the control panel and lift it up to expose the Nighthawk system box. Connect the supplied NVIDIA HDTV Adapter Cable to the matching round output on the Nighthawk system. Connect the supplied 3-wire component cable to the adaptor cable. Route the component cable through the clip under the lock on the back wall and down through the access panel on the back of the cabinet. Connect the other end of the 3-wire component cable to the correct Blue/Green/Red Component inputs on your television. Be sure that the correct colors match on all inputs.

Connect to HDMI (Not Recommended)
Connect a DVI-to-HDMI cable (not supplied) to the DVI output on the Nighthawk system. Route the DVI-to-HDMI cable through the clip under the lock on the back wall and down through the access panel on the back of the cabinet. Connect the other end of the DVI-to-HDMI cable to the proper HDMI input on your television.

Connect to VGA (Not Recommended)
Connect the supplied DVI to VGA adaptor to the DVI output on the Nighthawk system. Connect a VGA cable (not supplied) to the DVI to VGA adaptor, and route the cable through the clip under the lock on the back wall and down through the access panel on the back of the cabinet. Connect the other end of the VGA cable to the proper input on your television. Common input label names for VGA are RGB, Computer, or PC.

Set Up Your HDTV
Refer to the HDTV manual to adjust the video signal to match the correct input that your game is connected to. Selecting the correct input is commonly found from a system menu accessed by the remote, or an input select button on the HDTV.
Dip Switch Settings for HDTVs

The dipswitch settings in your Showpiece cabinet have been factory set to accommodate a 720p HDTV connected through component cables.

Dip switch bank Sw201 on the I/O Board controls the video resolution for the main monitor. If a different resolution is necessary for your display, or you are using a DVI-D or VGA connection, refer to the chart below for the proper setting.

Note: A reboot is required when changing resolutions.

INSTALL SECONDARY MONITOR (OPTIONAL)

Golden Tee Unplugged can support a secondary monitor that displays the same image as the main game screen, so more of your players can see the action. Refer to the System Setup Menus section for details.

Incredible Technologies recommends a 16:9 computer monitor be used for your second monitor. The second monitor requires a VGA connection from the Nighthawk system box to the computer monitor of your choice. See the Sw202 dip switch settings below to adjust your display to work appropriately.

Connect a VGA cable (not supplied) to the VGA connector on the Nighthawk system box. Route the cable through the clip under the lock on the back wall, and down through the access panel on the back of the cabinet. Connect the end of the VGA cable to the proper VGA input on your secondary computer monitor. Common input label names for VGA are RGB, Computer, or PC.
**AUDIO CONNECTIONS FOR HDTV**

**CONNECT TO HDTV SPEAKERS (RECOMMENDED)**
Although your Showpiece cabinet is shipped with speakers in the base of the cabinet, it is recommended that you connect the game to the speakers on your HDTV. First, connect one end of the supplied 2-wire red/white audio cable to the Nighthawk system box. Route the component cable through the clip under the lock on the back wall, and down through the access panel on the back of the cabinet. Connect the other end of the 2-wire cable to the appropriate RCA connections on your HDTV.

Enter the System Setup Menus and adjust the volume on the game to 75%. Then adjust the volume on the HDTV to suit your location.

**CONNECT TO SHOWPIECE CABINET SPEAKERS (NOT RECOMMENDED)**
If your HDTV does not have speakers or the sound quality is poor, connect your game to the internal speakers inside the cabinet. First, connect one end of the supplied 2-wire red/white audio cable to the Nighthawk system box. Connect the other end of the 2-wire cable to the appropriate RCA connections on the game's I/O Board.

Enter the System Setup Menus and adjust the volume on the game to suit your location.

**FINAL CHECK**

**APPLY POWER**
Connect the power cable to the plug on the back of the cabinet. Then plug the cable into a 3-pronged, grounded wall socket. Locate the power switch on the back of the cabinet and turn it on.

*Note: If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.*

Watch the game carefully when you first turn it on. Look and smell for smoke (TURN IT OFF IMMEDIATELY IF ANY IS NOTICED). Make sure the fan inside the chassis is running and the LED’s on the I/O board are flashing. If not, something is wrong, turn off the game.

**Check the Cabinet ID Device (CID) Number**
Watch the screen during boot-up and wait for a green verification screen to appear. Note the Cabinet ID Number (CID) that appears on this screen, and verify that it matches the CID number printed on the back of the cabinet. The screen will automatically time out and boot-up will continue.

**Check the Coin Switch and Bill Validator**
Try the coin switch. Drop quarters or tokens through to check the coin mech. Insert a dollar bill into the bill validator and listen for the credits to ring up. Make sure the game is adding credits and the correct quantity. You can use the PLAYER CONTROL TEST by pressing the System Setup button inside the coin door and entering the SYSTEM TESTS MENU. Make sure all of the controls work.

**Cabinet Temperature**
The state of the art Nighthawk hardware is extremely powerful, and therefore generates a substantial amount of heat. Measures have been taken to keep the various components cool during normal use. If overheating occurs, game play and hardware longevity may be affected. Use the Check Cooling menu in the System Setup menus to monitor the temperature within your cabinet. Enter System Setup by pressing the System Setup button inside the outer door of the coin vault. Once at the main System Setup menu, use the trackball and Start button to select Troubleshooting Shortcuts, then Check Cooling.
GENERAL CABINET MAINTENANCE

Games that are in good working condition, with clear monitors, clean control panels and working trackballs will make more money than a machine in poor condition. It is definitely worth your time and attention to protect your investment with a little common care. Each week, clean the display and wipe down the control panel to bring back that new game look. Test the trackball and buttons regularly to make sure they are playing properly. And perhaps most important, make sure the coin mechs and bill acceptors are in good working order.

CARE AND CLEANING OF RUBBER BUMPER
The rubber bumper on the front of the cabinet’s control panel is made from durable nitrile rubber. Clean it using a mild soap and water solution or blue window cleaner.

NIGHTHAWK AIR FILTER
The Nighthawk Chassis comes equipped with an external electrostatic air filter. This filter is held in place by a metal bracket, attached to the chassis. The filter prevents debris from entering the chassis and damaging the electronic components. A clogged filter will impede airflow, thus building up unwanted heat which can cause damage to your hardware. Be sure to check this filter at least once a month. Remove the filter by sliding it out of its housing. Shake off excess dirt and if necessary clean it with soap and water. Be sure the filter is completely dry before reinstalling the filter.

TRACKBALL MAINTENANCE
The trackball will require periodic maintenance to assure optimum performance. In most cases the inside of the trackball simply needs to be cleaned of any accumulated dust and debris.

To access the inside of the trackball, remove the 6 Phillips head screws that hold the trackball together and remove the top cover. Clean out any dust and debris inside the trackball. Polish the rollers and remove any foreign material that may be on the rollers. Do not lubricate the bearings, as this will only attract more dust. If the bearings do not spin freely it is best to replace the bearing assembly. Inspect the rollers for any nicks that may cause poor performance and replace if needed. Inspect the ball for any nicks and replace if needed. Parts can be obtained from Happ Controls and is an economical option rather than replacing the entire trackball assembly.

It is critical that the green field ground wire be properly connected to field ground. This prevents the trackball from building a static charge that can cause the game to lock up or reset. A static discharge can also damage the trackball’s electronic components, as well as the main system.

CARE AND CLEANING OF COOLING FANS AND VENTS
The hardware that runs Golden Tee Unplugged is quite sophisticated, and many of the chips and processors will get hot very quickly. Like your desktop PC, the Golden Tee hardware needs adequate ventilation to work properly. Dust and dirt can be a major cause to overheating and will lead to costly repairs. At least once a month, check to make sure the cabinet and chassis fans are working and free of dust and debris. Use a vacuum to clear all the ventilation holes on the cabinet at this time as well.
SHOWPIECE CABINET REPAIR PROCEDURES

SYSTEM CHASSIS BOX
The Nighthawk Chassis houses most of the game electronics and hardware in one box that can be easily installed. As with all electronic equipment, the Chassis box should be handled with extreme care. Shock, severe temperature, or sudden impacts can damage the internal components that require costly repair.

**Note!**
Turn off power to the cabinet and remove the power cord from the back of the cabinet when performing any of the following.

System Chassis Removal
1. Unlock the control panel and open to expose the Nighthawk system box.
2. Disconnect all connections to the system box. Be sure all wires and connectors are clear and out of the way. Label the connectors for easy reconnection.
3. Loosen the 6 ¼" hex-head screws that secure the system box.
4. Carefully lift the system box off the screws and up out of the cabinet.

System Chassis Installation
1. Unlock the control panel and open to expose the inside of the cabinet.
2. Align the system box onto the 6 mounting screws of the internal slanted panel. The connection ports face up. Once the system box is in place, tighten the 6 ¼" hex-head screws to secure the box to the panel.
3. Connect the required connections. See the Connections Diagram in the accompanying game manual for more details.

I/O BOARD

**NOTE!**
The I/O board is game title specific and is not interchangeable with other game titles produced by Incredible Technologies on this system. Dedicated and Retrofit Kit I/O boards are different and are not interchangeable.

I/O Board Removal
First, unlock the control panel and open to expose the underside of the control panel. Disconnect all connections from the I/O board. Refer to the I/O board connections diagram in the accompanying game manual. Label the connectors for easy reconnection and move them safely out of the way. Next, remove the 6 ¼" wood screws that secure the board to the underside of the control panel. Carefully remove the I/O board from the cabinet.

I/O Board Installation
Place the I/O board in the proper location on the underside of the control panel. Be sure it is oriented properly so the cables reach the board. Secure the I/O board to the underside of the control panel with the 6 ¼" wood screws. Use the factory mounting holes if at all possible. Be sure the board does not “bow” or is not stressed in any way. Once mounted, connect the appropriate connectors. Refer to the Dedicated I/O board connection diagram in Appendix D.
Cabinet Identification Device (CID)
This device contains a specific ID number that identifies your cabinet. The CID is a permanent number and must be connected to the main system box via the USB cable and working properly in order for the game to operate.

CID Removal and Replacement
If for some reason you must replace the CID, disconnect the USB cable from the CID. This is the only connection to the CID. Next, remove the two ¼” wood screws that secure the CID to the underside of the control panel. To install a CID, reverse the order above.

Note! The Cabinet Identification Device should NEVER be removed from the cabinet, even when replacing any of the other components. The CID is the cabinet’s PERMANENT Identifier, regardless of any other components.

CASH VAULT
The Cash Vault has been designed for optimal security. With the double-locking doors, service technicians can read meters and enter System Setup mode with no access to the cash box.

Cash Vault Removal and Replacement
1) Unlock and open the outer door of the Cash Vault.
2) Using a T-15 Torx wrench, unscrew the card reader/button plate located on the right side by removing the four #8-32 screws located at the top and bottom of the plate.
3) Disconnect the connectors for the coin meter and buttons.
4) Remove the plate and set it aside.
5) Remove the coin bin and the bill validator magazine to make it easier to work inside the vault.
6) Unplug the bill validator cables, and push the cables for the bill validator, buttons, and coin meter through the 2 holes located in the back of the vault.
7) The Cash Vault is attached by upper and lower locking brackets. These are each attached with two socket-head screws located within the vault.
8) Locate the socket-head screws on the top and bottom locking brackets. Remove the two bottom screws using a 9/64” hex key and remove the bottom locking bracket. Make sure to note how it was installed.
9) Remove the two top screws and remove the top locking bracket, again noting how it was installed.
10) You can now pull the entire vault assembly out from the front of the cabinet. The vault is attached with foam tape, so it will need to be pried out or pushed from behind to loosen the adhesive.
11) Reverse the procedure to install the new door.

Locks
The outer lock is a secure T-handle lock, commonly used in vending. To open, insert the key and turn it clockwise until the lock-handle pops out. Next, rotate the lock-handle clockwise 90 degrees to open the outer door.

The inner door has a lock installed above the System Setup button. This lock is unlocked by turning the key 90 degrees clockwise.

Volume and Service Buttons
Mounted inside the outer door are controls for Volume and System Setup. Press the Volume Up button to increase the loudness of the sounds on the game, and press the Volume Down button to make your game quieter. Press the System Setup button to access the game’s software menu system. The System Setup menus cover a variety of important areas including collections, tests, game adjustments, and optional settings.
Bill Acceptor
The dedicated cabinet ships with a MARS AE2681 D5 bill acceptor and is mounted on the cash vault door. The default dipswitch settings for this acceptor are ON = 1,2,4-7 and OFF = 3,8.

Bill Acceptor Removal
Disconnect the cable to the bill acceptor. Remove the four 11/32” sized nuts from the mounting studs. Disconnect the ground wire from the one lower stud. Then gently pull the acceptor off the studs from the back side of the coin door.

Bill Acceptor Installation
From the back side of the coin door, place the bill acceptor onto the four mounting studs. The faceplate will protrude out the front of the coin door. Place the field ground wire on a lower stud, and install the four 11/32” sized nuts on the mounting studs and tighten. Next, connect the bill acceptor cable in the cabinet to the mating cable on the bill acceptor itself.

Stacker Removal
A blue slide switch is located at the bottom of the stacker. Engaging it allows the stacker to be removed.

Coin Mech

Coin Mech Removal
Loosen the two finger screws to release the securing braces. Slide the upper brace upward, and the lower brace downward. The mechanism should pull straight out.

Meter
This 5-volt device is mounted behind the card reader plate next to the inner door of the coin vault. One lead of the meter is connected to a +5 volt source and the other lead is connected to the appropriate signal wire. An additional opening is available just below the meter, if a second meter is desired.

CONTROL PANEL
Opening the control panel provides access to all game controls and hardware components. To open the control panel, simply use the supplied key in the lock on the back of the cabinet and lift from the back. The control panel is hinged in front and will stay open when fully extended.

Soft Power Switch
A “soft power” switch has been added to the underside of the control panel, to assist in the update process. This switch will turn off power to the cabinet so you don’t have to reach around to the main power switch located on the back of the cabinet.

Note!
If you turn power off using the Soft Power Switch, you must use this same switch when turning power back on.

Trackball Replacement
To replace a trackball, open the control panel and remove the 4 long screws holding the trackball in place. Be careful not to lose any of the screws, washers and lock washers. Disconnect the wire harness and ground wire and remove the old trackball. Position the new trackball in the proper orientation over the existing standoffs. Make sure that the arrow on the trackball that points to the monitor is pointing up. Replace the 4 long screws and washers. Do not over tighten! Screw in until the lock washer is fully compressed. Reconnect the wiring connector and ground wire.

Note! The field ground wire is critical to avoid electrical problems and assure optimal performance.
**Button Replacement**
All of the buttons on the control panel require a 1 1/8\(^{th}\) inch hole, and are pre-drilled on the dedicated control panel. To remove a button, disconnect the wires from the button assembly by sliding the wires off of the micro switch posts. Next carefully twist the micro-switch assembly off of the button posts. Finally, unscrew the nut to remove the button from the control panel.

Place the new button assembly into the hole and position the smaller side of the micro-switch housing to face the rubber bumper, angled towards the middle. Tighten the supplied nut using a pushbutton wrench. Do not over tighten. Install the micro-switch by snapping it onto the pushbutton assembly by hand. Position the assembly so the micro switch posts face the rubber bumper, angling towards the middle. Reconnect the wires by sliding the wire assembly onto the contact posts of the appropriate micro switch. See the wiring diagrams in the back of this manual.

**L.E.D. Lighted Buttons**
The Help and Options buttons on Golden Tee Unplugged are Light Emitting Diode buttons. The housing for the L.E.D. snaps into the back of the button assembly. The L.E.D. must be installed properly for the light to function properly. The Anode/positive side of the L.E.D. is connected to the +5 volts, and the Cathode/negative side of the L.E.D. is connected to the appropriate signal wire. The L.E.D. slides into the housing and the housing is marked Positive and Negative. See the lamps connector J202 in the cabinet wiring diagram in Appendix D.

**Control Panel Removal**
To remove the control panel from its hinge, Disconnect the trackball cable, field-ground wire, and the control panel interconnect connector to the I/O board. Remove the screw that attaches the safety cable to the control panel. Remove the four ¼” screws holding the panel to the hinge.

**Control Panel Graphics Removal**
The control panel artwork has been screened onto a solid sheet of polycarbonate, which is resistant to scratches and burns. Unfortunately long exposure to excessive situations may damage the surface over time. To remove and replace this piece, the pushbutton and trackball assemblies must first be removed. Separate the polycarbonate piece from the wood portion of the panel by starting at one corner and slowly peeling the two apart. The overlay has adhesive on the entire surface and will take some force to separate the pieces due to the adhesive. Once removed, the graphic overlay will not be able to be used again.

**Control Panel Graphics Installation**
To install a new polycarbonate Graphics overlay, make sure the wood control panel surface is clean, smooth, and free from glue, dirt and debris. Remove the paper protecting the adhesive from the new artwork/cover panel. Carefully place it on the wood panel, aligning it properly. Press and smooth firmly to assure that it is secure. Replace the buttons and trackball in the correct orientation.

**SPEAKERS**
The speakers are mounted in the bottom front of the cabinet, just below the coin vault. Sounds and speech are important aspects to the play experience and should be adjusted and maintained for optimal results. Make sure your speakers are in good working condition, are wired correctly, and are grounded properly to avoid buzz or hiss.

**Speaker Access**
In order to reach the speakers, unlock and raise the hinged the control panel. The speakers are located just below the coin vault. Remove the 4 nuts with an 11/32” nut driver to remove the speakers from their mounting.

**Note:** Both speakers must be identically wired to work properly. For optimal sounds, both speakers must be in phase with one another. Be sure the positive wire is connected to the positive terminal of each speaker and the negative speaker wire is connected to the negative terminal of each speaker.
KIT INSTALLATION

KIT CONTENTS
(1) Golden Tee Unplugged Nighthawk System box
(1) I/O Board Assembly
(1) Cabinet Identification Device (CID)
(1) 6’ SVGA Cable
(1) 6’ Audio Cable
(3) 6’ USB Cables
(1) A/C Power Cord
(1) I/O Board Power Cable
(1) 3” Trackball
(1) Trackball Plate
(1) Golden Tee Unplugged Marquee
(1) Golden Tee Unplugged Control Panel Graphics
(1) Set Golden Tee Unplugged Side Decals
(1) Manual
(1) Quick Install Guide
(1) Parts bag containing buttons, cables and hardware

If any kit components are missing or damaged please contact Incredible Technologies Technical Support at 847-870-7027 x121. Replacement Parts can be found in Appendix C.

RECOMMENDED TOOLS
Have the following tools ready before you begin to install this kit:
- ¼”, 11/32” and 7/16” Sockets or Nut Drivers
- Phillips Head #2 Screw Driver
- 3/16”, 7/32” and 9/32”, or 5/16”, 3/8”, and ¾” Drill Bits
- 1 1/8” and 3 1/2” Hole Saw or Drill Bit
- Small Flat Blade Screwdriver
- Jig/Sabre Saw
- Router
- Push Button Nut Socket or Large Adjustable Pliers
- X-acto® Knife or other Sharp Knife/Razor Blade
- Wire Cutters
- Scissors
- Tape Measure
- Putty Knife
- Decal Roller/Squeegee
- Liquid Window Cleaner & Cleaning Cloth
- Vacuum Cleaner
- Any tools needed to remove parts from your existing cabinet not listed above.
INSTALLATION PREPARATION

BEFORE YOU START...

Before you install the Golden Tee Unplugged kit into your cabinet there are a few things you should check first:

1. Check to make sure your existing cabinet's monitor, speakers, AC power cord, lights, bill acceptor and coin mechs work. Replace or repair where necessary.
2. Check to make sure all the necessary parts are included in your kit. If any are missing/damaged please contact IT's Technical Support at 847-870-7027 x121.
3. Check to make sure cabinet is wired with standard earth grounded A.C. plug compatible with local building codes and/or safety requirements. If not, have a qualified electrician install one (not provided).
4. Have all the necessary tools available to install this kit. Refer to the recommended tools list to make sure you are prepared before you start.
5. Make sure any parts of the system (lights, monitor, etc.) are not plugged in. Working with any part of the system plugged in or powered on can be dangerous.
6. Keep in mind that it's been proven that the higher quality of work put into a kit installation results in a higher earning game. Make sure you have plenty of space, time, and focus to put into this kit installation.

PREPARING THE CABINET

CABINET SELECTION

You can choose either a new cabinet or a used cabinet for your Golden Tee Unplugged game. Reusing a cabinet is a cost-effective way to maximize the return on your initial investment. In either case, all you need to provide is the cabinet with a monitor, JAMMA harness, coin and bill acceptors, working fluorescent/marquee lights, and speakers.

When selecting a cabinet, keep in mind that a larger control panel allows you to mount the trackball farther from the monitor. This prevents players' hands from hitting the monitor glass when rolling the trackball forward, and will earn better than a smaller control panel closer to the monitor. An older-model Golden Tee Golf dedicated cabinet is ideal for this purpose.

If using a Golden Tee Fore! cabinet for this installation, consider ordering a new Control Panel from Incredible Technologies. These control panels come pre-installed with controls and graphics, and can save you considerable time and money through easy installation.

PREPARING THE CABINET FOR INSTALLATION

Follow these steps to prepare your cabinet before installation:

1. Remove the following from the cabinet: Main Logic Board(s) (and hard drive if present), Control Panel, Monitor Viewing Glass, Marquee, and Power Supply. Now is a great time to clean both sides of the monitor viewing glass and monitor screen to ensure a clear view of the game.
2. Thoroughly clean out your cabinet. Remove all of the old buttons, joysticks, etc. DO NOT remove monitor and speaker wires or the wires that were previously hooked up to the control panel.
3. Remove the old graphics and adhesive from the cabinet including the control panel.
4. For a fresh look and best earnings, painting is highly recommended. Spray painting gives a better finish, but if an air brush or paint sprayer is unavailable a roller is second best. Remember to cover all exposed surfaces not to be painted. When not installing into an existing Golden Tee Fore! dedicated cabinet, the recommended color choice is black.
5. Make sure to have the sides of the cabinet and the control panel as smooth and flat as possible to allow for a higher quality finish when applying the control panel background, labels, and side decals.
6. The "new game look" should always apply to the inside of your game as well. A few wire ties and shrink tubing on your harness, some fastening hardware on your subassemblies, and a sweep with the vacuum cleaner will help ensure that glitches do not occur.
Check JAMMA Harness and Wiring
The Golden Tee Unplugged Kit comes with a special I/O Board that uses your cabinet’s existing JAMMA wiring harness. Make sure your existing wires and connectors are in good working order. Check the JAMMA wiring diagram in Appendix B.

Check Coin Mechs and Bill Acceptor
Make sure your coin mechs and bill acceptor are functioning properly, and your coin box and stacker are in good condition. You want to make sure your game will accept money when players are ready to play.

Check Coin Door Connections
Your cabinet should already be wired correctly through the JAMMA connector. Now is a good time to make sure your game can accept money. Check the JAMMA pinout chart in Appendix B for the correct wire colors and pins. Trace the wiring to their sources and make sure they are connected properly and securely. Be sure the wires are away from the coin door where they can be pinched or crimped.

Check CRT Monitor (HDTV Recommended, See Page 5)
Golden Tee Unplugged has been designed to operate with SVGA (800 x 600), VGA (640 x 480), medium resolution (512 x 384) and low resolution (384 x 256) monitor systems. The factory monitors in all Golden Tee Fore! cabinets are compatible with Golden Tee Unplugged. However, to take advantage of the best and most current quality available, it is recommended to upgrade to an SVGA compatible monitor.

Operating Golden Tee Unplugged at the highest possible resolution will give your game the best results (and revenue). Many standard cabinets contain a medium-res. or VGA monitor already. If you have a low-res monitor, it may be possible to switch it to a higher resolution. If not, you should consider upgrading to a newer monitor.

Also check your monitor for a DB15 VGA connector. If your current monitor has a DB15 VGA connector, it is capable of VGA or SVGA resolutions. Check your monitor’s manual on how to switch the monitor to VGA mode. Make sure the video dip switches on the I/O board match the resolution that the monitor is expecting. Plug the video cable from the Nighthawk System box directly into the monitor. Be sure to disconnect the old composite sync video cable from the monitor.

When operating with an SVGA or VGA monitor, Golden Tee Unplugged uses the standard VGA sync timing and signals. When operating with medium resolution or low resolution monitors, which are common in Golden Tee Fore! dedicated cabinets, Golden Tee Unplugged operates with composite negative serrated sync.

NOTE: In all cases a horizontal mount raster scan monitor is required.
CAUTION! Monitors are extremely dangerous and can result in severe injury. Make sure you follow and observe all safety precautions as outlined in your monitor’s manual. ALWAYS disconnect the power to the cabinet before working on or around the monitor.
Check High-Definition Television (Optional)
Golden Tee 2009 supports a 720p resolution that is compatible with newer flat-panel LCD digital televisions. In addition, both 16:9 and 4:3 aspect ratios are supported. Refer to the Showpiece section of this manual for details on connecting video and audio to a 720p HDTV.

**NOTE:** Video and audio connections to these displays vary, and may require additional cables not included in the Golden Tee Unplugged kit. In addition, some televisions may not support the resolution needed for Golden Tee Unplugged. Check your television's manual for additional information.

**WARNING:** Be sure top of cabinet has at least 18” or 30cm of clearance in all directions. Insufficient clearance may result in damage to monitor or player injury.

Remove Cabinet Graphics
Remove any decals from the cabinet. Make sure that the sides of the cabinet are as smooth and flat as possible to allow for a higher quality finish when applying the new side decals.

For a fresh look and best earnings painting is highly recommended. Spray painting gives a better finish, but if an air brush or paint sprayer is unavailable a roller is second best. Remember to cover all exposed surfaces not to be painted.

Remove Existing Card Reader (If applicable)
If you are using a Golden Tee Fore! cabinet, the existing card reader must be removed. Golden Tee Unplugged does not require a card reader for operation. Install a metal plate to cover this opening.

Vacuum Cabinet Thoroughly
The "new game look" should always apply to the inside of your game as well. A few wire ties and shrink tubing on your harness, some fastening hardware on your subassemblies, and a thorough sweep with the vacuum cleaner will help ensure that glitches do not occur.

Dust and dirt can damage your hardware and cause problems with game play. Be sure that your cabinet is clean inside and out. It is highly recommended to vacuum your cabinet at least once a month, especially near the fans and vents, to avoid overheating and costly repairs.
ELECTRONICS INSTALLATION

INSTALL COOLING FAN
Align the supplied cooling fan with the hole you bored earlier in the bottom right corner of the back of the cabinet. Place the fan so that the arrow on the fan is facing into the cabinet, so the fan will pull air inward. Cover the hole with the fan grill, and use the 4 mounting screws to secure the assembly into place. The fan cable will plug into the Soft Power cable, which is connected to the Nighthawk Chassis above the RCA audio jacks.

INSTALL NIGHTHAWK SYSTEM BOX
The Nighthawk System box houses most of the game electronics and hardware into one box that can be easily installed. Verify that the Nighthawk System box Power Switch is in the "ON" position.
1. Locate the area on the floor where the system box will be placed. Make sure there is enough clearance to plug in cables.
   - The Nighthawk System box measures 19" W x 7" H x 11" D.
2. Relocate and secure any wires to make room for the system box.
3. Place the system box so it sits flat on the floor and does not pinch wires. Be sure there will be sufficient air flow to the system box. Overheating can damage your system.
4. Mount the system box with 6 - #6 x ¾" Hex Washer Head Sheet Metal Screws.

INSTALL CABINET IDENTIFICATION DEVICE (CID)
The Cabinet Identification Device or C.I.D. is an innovative and important component. This device permanently identifies your cabinet as Golden Tee Unplugged. It should remain even if another component such as the I/O board or system box is replaced. The C.I.D. has a unique number to individualize the cabinet and is referred to as the Cabinet Identification Number.
1. Attach the C.I.D. to the inside side of the cabinet using the 2 - #6 X 1" Hex Washer Head Sheet Metal Screws. Mount so the port is facing up and the electronics face the wall.
2. Attach the USB cable from the Nighthawk System box.
   - Place the included Cabinet Identification Number on the back of the cabinet for future reference. Refer to this number to track your equipment and whenever you are calling in for service.
   - The Cabinet Identification Number is displayed in the operator menus in the lower right hand corner, and is labeled as Game ID. It is also displayed near the bottom of the initial boot-up screen.
INSTALL I/O BOARD

NOTE: Before installing any electronics make sure cabinet power switch is in the OFF position and the cabinet power is unplugged from the wall.

Golden Tee Unplugged comes with a specially designed I/O board that works with your cabinet’s already installed JAMMA harness. The I/O board is used as a connection interface between the JAMMA and the Nighthawk System box.

Mount the I/O board inside the cabinet using 4 of the 6 x ¾” Hex Washer Head Sheet Metal Screws, 1 in each corner. The existing JAMMA harness edge connector will attach to this board. Do not attach cables at this time.

NOTE: Route all cables AWAY from the I/O Board. Laying cables on top of or below the I/O Board will result in unwanted noise or static during the game.

CONTROL PANEL INSTALLATION

INSTALL OPTIONAL CONTROL PANEL FOR EXISTING I.T. CABINETS

If you are installing your kit into an existing Golden Tee Fore! cabinet manufactured by IT, you can purchase a new, fully outfitted control panel. This will not only make your installation easier, it will make your game look and play better too. Use this section to install this control panel. For all other cabinet types, refer to the next section.

Attach the new control panel to the existing hinge on the control panel drawer. Drive the 4 Phillips screws into the holes in the bottom of the control panel. The control panel comes equipped with trackball and buttons in place. Snap the switches onto the buttons. Refer to the JAMMA wiring diagram to match up the correct wire to the correct button. The following buttons need to be connected: Left, Right, Fly-By, Help, Options, Spin and Start/Replay. Connect to the normally open post. Be sure common ground is connected to each common post.

Connect the 10-pin connector to the Control Panel connector J205 on the I/O board. Finally, connect the Trackball to the trackball connector J208 on the I/O board.
TRACkBALL AND BUTTON PREPARATION (FOR MOST KITS)
Mounting the trackball and buttons correctly and securely is very important for the profitability and safety of your new game. This kit is designed for use in cabinets with ¾” thick wood control panels where proper routing of the control panel is used to create a safe playing experience. If you do not have a ¾” thick wood control panel, please replace your control panel or choose a cabinet with a ¾” thick wood control panel installed. Keep in mind that if your current control panel has many old holes in it from previous buttons, joysticks, etc. that it may be easier to start with a new solid control panel. This will give your game a better look and feel and help it to earn better.

NOTE: If the cabinet already has a trackball plate installed, discard and replace with the new trackball plate. The metal trackball mounting plate and trackball mounting procedure have been designed to remove all bolts from the playing surface. Routing the wood control panel is required so the metal mounting plate is flush with the panel surface. An uneven playing surface or exposed edges will affect gameplay and could impact your earnings.

TIP: Trackball and button templates can be found in Appendix G of this manual. They include:
- Trackball Orientation Diagram to orient your trackball correctly when installing.
- Trackball Mounting Template to install the trackball plate and make the appropriate routing.
- Button Set Templates to position and install control panel buttons.

Trackball Preparation
Install the metal trackball plate by following these steps:

1. Cut out the template from Appendix G with a pair of scissors along the noted line. Tape this template to the top of the control panel as far away from the monitor as possible, making sure that the trackball will clear the cabinet beneath it. **NOTE:** Installing the trackball as far away from the monitor as possible will prevent players' hands from hitting the monitor glass when rolling the trackball forward.
2. Using a sharp object, mark the eight points shown on the template on the control panel. Using a pencil, trace the outside of the template. Remove the template.
3. Drill Holes 1-4 with a 9/32” or 5/16” drill bit.
4. Drill Holes 5-8 with a ¾” drill bit.
5. Route the crosshatched region to a depth of about .075” (about the thickness of a nickel).
6. Using a sabre saw cut out the center portion by cutting between holes 5-8.
7. Once you have cleaned up the routed area, install the trackball plate into the control panel using the ¼” Flat Washers and ¼-20 Nylon Hex Nuts. Be sure the mounting plate is flush with the top of the control panel.

**NOTE: At this time you are only installing the trackball plate, do not install the trackball yet.**

Button Preparation
The following are the steps you should take to prepare your control panel for the installation of the button assemblies:

1. Cut out the template(s) (see Appendix G).
2. Using a tape measure, measure the specified distances from the center of the trackball hole in the trackball plate and make a mark the reference points indicated on the left and right button set templates (see Appendix G).
3. Lay each template over the appropriate reference marking point. Mark the centers of the remaining holes using a sharp object.
4. Drill a 1 1/8” hole at each marked point.

**NOTE: Do NOT install the trackball or buttons until the control panel graphics have been applied.**

Once the installation is complete, be sure to use the System Controls test in the game's System Setup menus to ensure proper functionality of all the player controls.
CONTROL PANEL OVERLAY INSTALLATION

Golden Tee Unplugged comes with an oversized control panel overlay that will accommodate a variety of existing game cabinets, but works best on Golden Tee Fore!, NFL® Blitz™ and EA Sports™ PGA Tour® Golf cabinets. Follow these instructions to correctly install the control panel overlay on one of these cabinets:

1. Make sure that the newly drilled control panel has a smooth, clean surface. Sand where necessary to make sure the graphics are installed on an even surface.

2. Clean the control panel to make sure it is free from dust, grease, metal filings, etc. Make sure that all residues (adhesive, overlay material, etc.) from the previous control panel graphics are removed. This will ensure a clean, easy, and beautiful application of the control panel graphics.

3. **It is very important that the trackball and control panel graphics be mounted perfectly straight.** Find the center of your trackball template and lightly draw vertical and horizontal guidelines on the control panel, marking out your centering lines.

4. Remove a small section of the protective backing from the overlay. Carefully center the overlay over the control panel by lining up the die-cut hole with the trackball template. **Be sure the graphic is positioned perfectly straight.** Find the center of your trackball template and lightly draw vertical and horizontal guidelines on the control panel, marking out your centering lines.

5. While holding down the overlay over the attached area, very carefully turn over one side and remove the exposed backing. Gently lay down the exposed overlay from the center outward, smoothing with your hands or a roller as you go. **Be sure the overlay remains straight and square.** Repeat the process with the other side of the overlay, so the entire surface is affixed to the control panel. Make sure all bubbles have been pressed out for a clean, flat surface.

   **TIP:** Liquid window cleaner can be sprayed onto the control panel before placing the overlay onto the control panel. The window cleaner will allow the overlay to be positioned with less risk of damage to the overlay or adhesive. Once in position, use a decal roller or squeegee to force any excess cleaner out. Be sure to add additional time for the liquid to evaporate.

6. Using a razor knife (or other sharp instrument) carefully cut around the edges of your control panel, trimming any excess material.

7. Find the center of each hole you’ve drilled out for the buttons and use the knife to poke a hole into the overlay. Make a vertical and horizontal line (like a plus sign) from the center of the hole to the edges. You should be able to place your button in later with no edges showing.

   **CAUTION:** If you choose to install a Plexiglas® cover over your control panel (not recommended), to ensure the safety of your players and the quality of your game make sure that all surfaces, edges and bolts that a player may come in contact with are smooth, safe and secure.
FINISHING THE CONTROL PANEL

1. Reattach the control panel to your cabinet adjusting any hinges or chains where necessary. Make sure not to pinch or crimp any wires while re-attaching the control panel.

2. Install the trackball into the trackball plate. The trackball must be oriented correctly in order to function properly. Refer to the diagram located in Appendix G for correct orientation. You will need the following parts in order to install the trackball correctly to the plate: 4 -10/32 x 2½" Phillips Head Machine Screws, 4 - #10 Flat Washers and 4 - #10 Split Lock Washers **NOTE:** Do not over-tighten the trackball. It will warp and cause the trackball to not operate correctly.

   **IMPORTANT!** Be sure to install your trackball securely, and maintain it regularly. Loose, worn, or incorrectly mounted trackballs can result in decreased earnings and possible injury to players.

3. Secure the trackball ground wire to the trackball plate at the 8-32 stud on one end with an 8-32 KEPS nut and the other end to the cabinet ground stud (usually located near the AC power cord inlet) using an 8-32 KEPS nut.

4. Install the buttons in the holes located on your control panel. Make sure you use the red button assembly for the Start button.

5. Attach the micro switches to your newly installed buttons and connect the wires up to the correct pins on the JAMMA harness.

**NOTE:** The post on the switch labeled COM should connect to the ground wire and the post labeled NO should connect to the signal wire. See the JAMMA pin out chart in Appendix B.

**IMPORTANT!** Trackball and trackball plate MUST BE GROUNDED to Earth Ground to prevent damage to the trackball or game electronics.
COMPLETE SYSTEM BOX CONNECTIONS

Follow these procedures to correctly connect the various electronic components. Be sure the cables are connected securely and in working order. Use cable clamps, with appropriate tension, where necessary to ensure all cables stay in place during operation. Dress all cables with additional clamps and wire tie wraps where needed. Avoid loose wires or disconnected cables, as they can cause an unneeded service call.

ATTACH I/O POWER, AUDIO, AND USB CABLES

♦ I/O board power cable. Connect from the I/O board to one of the two 4-pin power output connectors on the system box.

♦ Audio cables. Connect to the audio output jacks of the system box. Match the appropriate colors.

♦ USB cable #1. Connect from the I/O board to any USB port on the system box.

♦ USB cable #2 for future updates. Attach to any USB port on the system box. Route the other end to the control panel for easy access when updating.

♦ USB cable #3 for Cabinet Identification Device (CID). Refer to the CID Installation Section for proper orientation and placement of the CID.

ATTACH MAIN VIDEO CABLE

If your cabinet has a VGA or SVGA monitor, connect the video cable from the system box directly to the VGA or SVGA monitor input.

If your cabinet has Medium or Low Resolution monitor, connect the video cable from the system box to the I/O board.

Be sure to adjust your Dip Switch settings to match your monitor's resolution. Refer to Appendix D.

ATTACH POWER CABLE

Use the AC power cord that is currently in your cabinet. The cord plugs into the System box. Have a qualified electrician do the wiring. Verify A.C. main voltage selector switch is in the proper position. In North America the setting is 115 volts AC. In some countries this should be set at 230 VAC.
COMPLETE I/O BOARD CONNECTIONS

CONNECT JAMMA HARNESS
Connect the JAMMA Connector to the I/O Board. Be sure it fits tightly and is oriented correctly.

CONNECT THE CONTROL PANEL SWITCHES AND CABLE
Snap the switches onto the buttons. Connect the Control Panel wiring harness using the JAMMA wiring chart found in Appendix B.

CONNECT COIN DOOR LAMPS
Connect the coin door lamp cable to the pigtail off the I/O Power cable. If your cabinet originally had a Golden Tee Fore! green PCB, then use the 9-pin connector. If your cabinet had a Golden Tee Fore! red PCB, then use the 4 pin connector. Find the mating connector leading to the coin door to make your connection.

CONNECT THE TRACKBALL
Locate the Trackball Cable and connect it to the connector labeled Trackball on the I/O board. The other end will connect to the trackball. Connect the green earth ground wire to the trackball plate.

CONNECT AUDIO CABLES
Locate the Audio Cables already connected to the system box, and connect them to the I/O board audio inputs. Inputs are color coded, so be sure to connect red to red, etc.

CONNECT THE USB CABLE
Locate the 6 ft. USB Cable from the system box and connect it to the USB port on the I/O board.

CONNECT MEDIUM OR LOW RESOLUTION MONITOR
If your cabinet has a Medium or Low Resolution monitor, you need to connect the video to the I/O board. Connect the SVGA Video cable from system box to the J501 connector on the I/O Board. Connect the Red, Green, Blue video outputs, the composite sync, and video ground from the JAMMA connector to the appropriate monitor inputs. To find the correct JAMMA pin outs refer to the diagram in Appendix B. Be sure to set the Video Dip Switches on the I/O Board to match your resolution. Refer to the diagram in Appendix D.

CONNECT VGA OR SVGA MONITOR
VGA or SVGA monitors are connected directly to the system box video output. Do not connect a video cable to the I/O Board if you are using these resolutions.

CONNECT I/O POWER CABLE
Connect the I/O Power cable to the power input connector. Use the end with the pigtail. The other end connects to the system box.

CHECK ALL CONNECTIONS
Go over your entire cabinet again and double-check all of the connections. Make sure that all connectors are tight and secure and in their proper place. Look for frayed, broken or exposed wiring and repair as needed. Bundle and wire-tie your wiring and secure it to the inside of the cabinet. A thorough and neat job now will save you a lot of time and trouble in the future.
CABINET GRAPHICS INSTALLATION

Included with your Golden Tee Unplugged kit is a set of decals to place on the side of your cabinet and a brand new marquee. This will help identify your new game as Golden Tee Unplugged. By placing and installing these correctly it can help give players instant recognition, even from a distance.

SIDE DECAL INSTALLATION

The following are the instructions on placing your side decals correctly on to the cabinet:

1. Locate the place where the side decals will be viewed best on your cabinet. Refer to the diagram included on the decal sheet and to the right of these instructions for optimal placement.

   NOTE: Make sure to have the sides of the cabinet as smooth and flat as possible, removing all previous residue from prior decals, to allow for a higher quality finish.

   TIP: Liquid window cleaner can be sprayed onto the sides of the cabinet before placing the decals. The window cleaner will allow the decal to be removed and re-installed without damaging the decal or adhesive. The decal roller or squeegee forces the cleaner out, leaving just the adhesive.

2. Remove the first of the new cabinet side decals from the backing.

3. Center the first decal on the location selected for your cabinet.

4. Using your hands (or a decal roller/squeegee), press down firmly starting from the center and smooth the side decal outward. Make sure all bubbles have been pressed out for a clean, flat surface.

5. Repeat for each of the remaining side decals.

MARQUEE INSTALLATION

The following are the instructions for placing the new marquee in your cabinet:

1. Using the old marquee glass as a template, center the glass on top of your new marquee. Make sure that all the printed images are visible.

2. Using an X-acto® knife or other sharp blade, score the new marquee deeply by following the edges of the old glass as a guide.

   CAUTION: Do not cut on table or counter top. Use a cutting board or a disposable surface.

3. Carefully break off any excess material you have cut off.

4. Be sure the light behind the marquee works.

5. Clean the glass on both sides to give players a clear view of the new marquee.

6. Install the marquee graphics and glass securely.
FINAL CONNECTIONS

COIN DOORS, TEST SWITCH, AND VOLUME CONTROLS
Wire the coin doors as per the JAMMA Harness Connection table in Appendix B. Connect the door lamps to the appropriate (+12Vdc or +5Vdc) supply. Some games have separate power supply outputs for the lamps. Install a test switch somewhere convenient inside the coin door area. This switch allows you to enter adjustables, run diagnostics, and see or clear audits. Make it readily accessible through the coin door. Wire it to the Test wire on the JAMMA Harness. Golden Tee Unplugged has the ability to adjust volume at any time during a game. Install two push button switches (not included) inside the coin door for easy access. Connect the switches to the JAMMA harness. Refer to the JAMMA Harness Connection table in Appendix B.

INITIAL POWER-UP
There are several steps you should take when powering up your Golden Tee Unplugged for the first time. This is a quick checklist for you to follow when doing your first initial power-up:

- Plug in the game and turn it ON; be sure the game powers up correctly into the attract mode.
- Adjust volume levels to desired settings.
- Adjust monitor settings for best picture.
  NOTE: Sound and Video Tests are available through the System Tests Menu. They are beneficial when making any adjustments. Proper monitor and sound adjustment is very important.
- Try all money slots. Drop quarters or tokens through to check the coin mechs and insert a bill into the bill acceptor. Make sure the game is adding credits.
  NOTE: Golden Tee Unplugged supports most bill acceptors. Installing a bill acceptor is highly recommended and will increase your earnings. Refer to your bill acceptor’s manual for installation specifications. The bill acceptor can be wired to coin door 3 on the JAMMA.
- Test all of the player input controls. You can use the PLAYER CONTROL TESTS in the SYSTEM SETUP MENU.
- Upon initial power-up the game is set to factory default settings. These settings affect game elements such as number of credits per coin, volume settings, etc. The SYSTEM SETUP MENUS section will describe how to alter these settings for your location.

Congratulations! You have finished installing
Golden Tee Unplugged!
SYSTEM SETUP MENUS

NAVIKNATING THE MENU SYSTEM
The System Setup menus cover a variety of important areas including collections, tests, game adjustments, and optional settings. You should familiarize yourself with these menus, as they are designed to optimize your game for your location and your business. Pay particular attention to the Collection menus, as they will detail how much money to give to your location and help you maximize your investment.

ENTERING SYSTEM SETUP MODE
There are two ways to enter System Setup. Open the coin door and press the Test button to access the game’s System Setup software menu system. Or, from the I/O board, move the dip switch SW202 position 4 to the ON position. This switch needs to be moved back to OFF to exit the System Setup menus. Refer to the diagram in Appendix D for all dip switch settings.

SELECTING A MENU
A menu option can be selected at any time by rolling the trackball up or down or by pressing the Left or Right buttons.

CHOOSING A MENU/OPTION
A menu option can be chosen at any time by pressing the Start Button.

CHANGING A VALUE
A value can be changed at any time by rolling the trackball left or right.

MAIN MENU
The Main Menu displays five main areas that make up System Setup mode. Please familiarize yourself with these areas, as they will help you maximize your earnings potential.

Collections & Earnings
This section displays your machine’s monetary activity, and details the various areas for income and expenses. This section should be reviewed during every collection, to make sure you manage your split correctly.

General Settings
This area allows you to adjust operator adjustables, perform system tests, and reset your game back to factory settings.

Troubleshooting Shortcuts
This section presents a variety of tests and menus that will help you troubleshoot any problems you may be having with your game. The available sections are also accessible through the other main sections.

Golden Tee Settings & Audits
This area allows you to adjust settings specific to Golden Tee Unplugged including the player cost schedule, game features, and game audits.

ITNet Settings (Not available on Unplugged)
Golden Tee Unplugged is an offline product. The ITNet menu is not available.

Exit
This will exit the System Setup menus and take you back into the game’s attract mode.
COLLECTIONS & EARNINGS MENU
This menu allows you to perform a collection or view various earnings and fees.

Do Collection
This section is used when making a collection. The various screens will detail the cost breakdowns and show you how much of the cash box is to be paid to the location. Please take some time to familiarize yourself with this section. Using it wisely can save you money.

Clear Unused Cash
Sometimes when you go to make your collection, there is money in the game that has not been played yet. Use this setting to clear the unused cash from the screen, so your future collections will reconcile with game play.

Add Free Cash
Use this setting if you wish to add money to the game for free plays that do not advance the hard meter.

Back
This will take you back to the Main Menu.

DO COLLECTION
This screen is the main collection screen. There is a lot of helpful information displayed that will help you with your collection. It is highly recommended that you view this screen with every collection, and reset it when your collection is complete.

This screen displays the following helpful information:

Collection Date Range
The displayed dates are from your last collection until today.

Days In Operation
The number of days the machine was active and available for play since the last collection.

Reset
Highlight this to reset the number of days in operation field.

Total Income
The total income your machine made for this time period.

More Details
This brings up a second menu that further details income amounts.
Total Fees
The total of the various fees that need to be set aside before making your split.

More Details
Select this to display a breakdown of the various fees, including Hardware Upgrade fees and tax splits.

Note! Hardware Update Fees are included for your convenience, to help you cover the costs of owning and operating your equipment.

Balance
The total income minus the total fees.

Operator Portion of Balance
The amount of the collection that the operator keeps.

Operator Owes Location
The amount of the collection that you pay your location.

Back
If you do NOT wish to perform a collection and reset the audits, highlight Back to exit this screen and return to the Collections & Earnings menu.

Do Collection and Exit
If you wish to perform a collection and reset the audits (recommended), highlight Do Collection and Exit and press Start. This will set all the fields in the Do Collection screen to zero. Be sure to empty your cash box at the same time, so these screens will match the money at your next collection.

GENERAL SETTINGS
The General Settings menu houses various adjustable settings relating to the cabinet, and is divided into three sections.

Operator Adjustables
This area allows you to adjust options like volume, attract mode sounds, and money slot settings.

System Tests
This area allows you to perform diagnostics including video adjustments, input tests, and sound tests.

Advertisements
This area allows you to manage various graphic and text advertisements on your machine. This section is currently unavailable.

Back
This will take you back to the Main Menu.
OPERATOR ADJUSTABLES
This menu contains adjustable settings that pertain to you and your business. Please familiarize yourself with this section, as it can help you maximize the game’s earning potential.

**General Adjustments**
This area allows you to adjust options like coin message and money modes.

**Money Slot Adjustments**
This area allows you to adjust the settings of your various money slots on your cabinet.

**Sound Adjustments**
This area allows you to adjust the various sound settings including attract mode sounds, game volume, and stereo setup.

**Collection Settings**
This important area allows you to adjust various fees and splits for your collections.

**Reset To Factory Settings**
This option allows you to reset all the settings found in the Operator Adjustables section to factory defaults.

**Back**
This will take you back to the General Settings menu.

GENERAL ADJUSTMENTS

**Coin Message**
The default is set to Insert $.

**Accept Credit Card (Not available)**
This selection is not available on Golden Tee Unplugged.

**Game Mode**
This lets you toggle between money/free play. The default is set to Money Play.

**2nd Monitor Mode**
You can add an external monitor to your dedicated or kit game by connecting it to the appropriate video output on the Nighthawk Chassis. Use this setting to select from SVGA and S-Video signals.

**2nd Monitor Output**
A second monitor can be added to clone the main monitor output.

**Reset Values**
This resets all values to their default value located on this page.

**Back**
This will take you back to the Operator Adjustables menu.
MONEY SLOT ADJUSTMENTS

Money Slot 1 (all machines)
This adjusts how much one pulse equals for Money Slot 1. **The default is set to $0.25.**

Money Slot 2 (kits only)
This adjusts how much one pulse equals for Money Slot 2. **The default is set to $0.25.**

Money Slot 3
This adjusts how much one pulse equals for Money Slot 3. **The default is set to $0.25.**

Credit Card (Not available)
This selection is not available on Golden Tee Unplugged.

Reset Values
This resets all values to their default value located on this page.

No
This will **not** perform the reset and take you back to the previous menu.

Yes
This will perform the reset and take you back to the previous menu.

Back
This will take you back to the Operator Adjustables menu.

SOUND ADJUSTMENTS

In Game Volume
This option lets you adjust the In Game volume from OFF to 100%. **The default is set to 30%.**

Attract Volume
This option lets you adjust the Attract Volume from OFF to 100%. **The default is set to 30%.**

Attract Mode Sounds
This adjusts how often sounds are played in the attract mode: Never, Rarely (every 10th time), Sometimes (every 5th time), Often (every other time), and Always. **The default is set to On - Sometimes.**

Stereo/Mono
This option is where you select stereo or mono setup. **The default is set to Stereo.**

Reset Values
This resets all values to their default value located on this page.

Back
This will take you back to the Operator Adjustables menu.
COLLECTION SETTINGS
Golden Tee Unplugged allows you to adjust costs and percentages for the various income types that are received. Use this menu to determine how much you want your location to help you pay for these charges and services.

Set Hardware Update Fee
This menu allows you to adjust the Hardware Update Fee. This fee is included for your convenience, as a method to have the location pay for part of your equipment. The default value for 2009 machines is $0.00 per week. Adjust this value to an appropriate amount for your location.

Note! Hardware Update Fees are included for your convenience. No income is sent to IT on Golden Tee Unplugged.

Operator/Location Income Splits
Use this menu to fine-tune your splits for any generated income. The default settings are displayed on the accompanying screen.

The adjustable settings refer to income generated from:

Cash
Player Account (Not available)
Credit Card (Not available)
ITNet Money Card (Not available)
Operator Money Card (Not available)

Golden Tee Unplugged takes cash only.

Operator/Location Fee Splits
Use this menu to determine how you wish to split the various fees with your location. For example, since there is a fee associated with credit card usage, you may want to adjust the split in your favor to help cover the costs of the transaction fees.

ITNet Fees (Not available)
Prize Fund Fees (Not available)
Credit Card Fees (Not available)
Communication Fees (Not available)
Software Update Fees (Not available)
Hardware Update Fees

Golden Tee Unplugged is an offline product and has no fees or income from online sources.

Hardware Update Fees are added for your convenience if you wish to have the location help pay for your equipment.
Tax Settings
Many states require special taxes or license fees that affect your bottom line. Use this menu to separate these costs from your collection before making your normal split.

Set Tax Rate
This menu allows you to adjust your current tax rate percentage.

Set Tax Type
This menu helps you determine what part of the collection is taxed, and who pays for these taxes.

Set Tax Split
This menu allows you to split the tax fees with the location.

Reset to Defaults
This menu will set all of the collection settings to their factory default values. A verification screen will display to make sure you agree to the change.

Back
This will take you back to the Collection Settings menu.

RESET TO FACTORY SETTINGS
This menu will reset ALL settings in the Operator Adjustments section to their default values. A verification screen will display to make sure you agree to the change.

Please Note:
This process may take several minutes to complete.
SYSTEM TESTS
This area allows you to perform diagnostics including video adjustments, input tests, and sound tests.

Video Tests
This area has tests that will help you to adjust your game’s color, contrast, and screen size.

Sound Tests
This area has tests that will help you adjust your game’s audio setup by playing a stored sound, a streaming sound, and testing the speaker(s).

Player Control Tests
This option allows you to test all inputs including trackball, buttons, and money slots.

Mechanical Meter
This test makes the hard meter adjust by one to make sure it is functioning properly.

Hardware Tests
This area includes a series of diagnostic screens and tests to help you make sure your game is functioning correctly.

Back
This will take you back to the General Settings menu.

VIDEO TESTS
The Video Tests section has a variety of tests that will help you adjust your monitor.

Color Test
This area will take you to a series of tests to adjust your monitor’s RGB settings to have each color display properly.

Contrast Test
This area will take you to a series of tests to adjust your monitor’s brightness/contrast so the game displays properly.

Screen Size Adjustment
Use this screen to align your monitor so that all the circles appear as circles and the boundary line appears on the edge of each side of the screen.

Video Memory Test
Use this test to check the game’s video memory when a video card problem is suspected.

Back
This will take you back to the System Tests menu.
COLOR TEST

Color Grid Adjustment
Adjust your monitor to have each colored box display properly.

Red Screen
Adjust your monitor to have red display properly.

Green Screen
Adjust your monitor to have green display properly.

Blue Screen
Adjust your monitor to have blue display properly.

Back
This will take you back to the Video Tests menu.

CONTRAST TEST

White Screen
Adjust your monitor to have white display properly.

50% White Screen
Adjust your monitor to have 50% white display properly.

25% White Screen
Adjust your monitor to have 25% white display properly.

Black Screen
Adjust your monitor to have black display properly.

Contrast Screen
This option is a test you can use to adjust your monitor’s contrast and brightness settings to have the boxes displayed properly.

Note: May not work on older or often used monitors. If you have a monitor that’s old or has been used often you may not be able to adjust the contrast and/or brightness levels accordingly. In this case adjust the monitor for best performance while getting close to the recommended settings.

Back
This will take you back to the Video Tests menu.
SCREEN SIZE ADJUSTMENT
Use this screen to adjust the size and aspect ratio of your picture. Press the Start button to exit.

If you are using an HDTV display, you may need to adjust this screen to see the complete image. Use the trackball to highlight BIGGER or SMALLER and press the Start button to adjust the screen image. Press DONE to exit.

NOTE: Adjusting the screen size will prompt a reboot upon exit of this menu.

VIDEO MEMORY TEST
Use this screen to test your video card's memory. This test REBOOTS YOUR MACHINE and performs a low level systems check of the video card's memory.

SOUND TESTS

Stored Sound
This will play a stored sound so you can make sure your audio setup is functioning properly.

Streaming Sound
This will play a streaming sound so you can make sure your audio setup is functioning properly.

Speaker Test
This test will say MONO if you have your game set to Mono or LEFT and RIGHT if you have it set to stereo so you can make sure your audio setup is functioning properly.

Back
This will take you back to the System Tests menu.

PLAYER CONTROL TESTS
Use this screen to test all of the inputs, including the trackball, buttons, and money slots. When an input is active the appropriate graphic image will light. Press the Left, Right and Start buttons simultaneously to exit this test screen.

When testing the trackball, the Current value will change depending on the direction the ball is spinning. The Max value will display the largest number reached during the test. There is no exact number to determine whether a trackball is malfunctioning, but in general the Max number should be close to the same when spinning up and down, and close to the same when spinning left and right.

When testing coin and bill acceptor switches, the number of pulses read will be displayed below the appropriate image.
MECHANICAL METER TEST

Click Meter
This test makes the hard meter adjust by one to make sure it is functioning properly.

Back
This will take you back to the System Tests menu.

HARDWARE TESTS
This area includes a series of diagnostic screens and tests to help you make sure your game is functioning correctly.

Hardware/Software
This area has options to view your system and USB info.

Check Hard Drive
This test checks the integrity of your hard drive’s data. Note: This test can take several minutes.

Check Cooling
This test helps you make sure your game is functioning at the proper temperature and all fans are working.

Check Card Reader (Not used on Unplugged)
This selection is not available on Golden Tee Unplugged.

Back
This will take you back to the System Tests menu.

HARDWARE/SOFTWARE

System Info
This is a list of your game’s current basic system info.

USB Info
This is a list of your game’s current USB devices.

Version Info
This is a list of your game’s software version.

Back
This will take you back to the Hardware Tests menu.
SYSTEM INFO
This is a list of your game’s current basic system information, including Hard Drive, CPU and Video Card.

Back
The Back button takes you back to the Hardware/Software menu.

USB INFO
This is a list of your game’s current USB devices.

Back
The Back button takes you back to the Hardware/Software menu.

VERSION INFO
This is a list of your machine’s software version.

Back
The Back button takes you back to the Hardware/Software menu.
CHECK HARD DRIVE

Check File Data
This test checks the integrity of your hard drive’s data.
Select Begin Test to initiate the process.
*Note: This test can take up to 3 hours to complete.*
If this test succeeds you will see the message: Status: Hard Drive Functioning Properly. If this test fails, you will see the message: Hard Drive Error (#)
Select Back to skip the test and return to the Check Hard Drive menu.

Check File System
This test REBOOTS YOUR GAME and performs a low level systems check of the integrity of your hard drive.
*Note: This can take several minutes.*

Back
This will take you back to the Hardware Tests menu.

CHECK COOLING
This checks that your game is functioning at the proper temperature and all fans are working. The current status is color-coded for easy viewing. If the results are displayed in green, your cabinet is at normal settings.

Back
The Back button takes you back to the Hardware Tests menu.

CHECK CARD READER
(Not available on Golden Tee Unplugged)
TROUBLESHOOTING SHORTCUTS

This section gathers many of the commonly used tests and menus into one convenient area. Check here first when troubleshooting problems or questions about the integrity of your machine.

The tests that are available in this section are:

- **Check Card Reader** (Not available on Unplugged)
- **Check Cooling**
- **Check Hard Drive**
- **Screen Size Adjustments**
- **Communications Settings** (Not available on Unplugged)
- **Player Control Tests**
- **System Tests**

Descriptions of each of these tests and sections can be found elsewhere in this manual.

**Back**
This will take you back to the **Main Menu**.

GOLDEN TEE SETTINGS & AUDITS

**Golden Tee Settings**
This section allows you to make custom adjustments to certain features on your machine, such as the delay of game timer.

**Golden Tee Audits**
This area allows you to view your money audits, game purchase audits, and reset audits.

**Player Cost Schedule**
This option allows you to adjust the amount of money it costs a player to play various game types.

**Change Classic Courses**
Golden Tee Unplugged 2009 offers a total of 10 courses to players, five 2009 courses and a selection of 5 of 15 "classic" courses from previous years. Use this setting to select the 5 preferred courses for your location. The default for the "classic" courses is all five 2008 courses.

**Reset Leaderboards & Records**
This area allows you to clear any or all local Leaderboards and high score screens. Note: This process may take several minutes to complete.

**Back**
This will take you back to the **Main Menu**.
GOLDEN TEE SETTINGS

LIVE Prizes (Not available)
Prize play is not available on offline games.

Delay of Game Timeout
Adjust the timer that senses activity between shots.

Balls in Practice Mode
Adjust the number of balls awarded for a Practice Facility game.

Operator CTP
Activate the ability for the game to enter Closest to the Pin (CTP) mode. This version of CTP does not display any sponsored or branded game elements.

Activate Sponsored CTP (Not available)
Sponsored CTP is not available on offline games.

Hole-N-Win (Not available)
Hole-N-Win is not available on offline games.

More
Selecting More brings you to a second page of Golden Tee settings.

Locked Conditions (Not available)
Locked Conditions are not available on offline games.

Free Holes in Attract Mode (Not available)
This feature is not available on offline games.

Difficulty
You can set the difficulty of the courses, to adapt the game to the needs of your specific location. Difficulty settings can be adjusted from 1 (easiest) to 5 (hardest). The default setting is 2.

Quirky Screens in Attract
Golden Tee Unplugged 2009 displays a series of quirky and entertaining screens in the attract mode, designed to capture the attention of potential players and entice them to try the game. If for some reason you wish to turn off these attract screens, you can do so here.

Mulligans
Mulligans allow casual game players to retake a bad shot during their game. To disable this feature select OFF.

CTP LIVE Prizes
Closest to the Pin LIVE is not available on offline games.

More
Selecting More brings you to a third page of Golden Tee settings.

Allow Hit List
The Hit List is a player-selectable feature that offers players the option of listening to a rotating list of songs as background music while they play. To disable this feature select NO.
Reset Values
This will reset all Golden Tee Settings to their factory defaults.

Back
This will take you back to the Golden Tee Settings & Audits page.

GOLDEN TEE AUDITS
This section displays various counts and totals for a variety of areas of interest. The following values are based on the last reset, the date of which is shown at the top of the screen.

Number of 18 Hole Purchases
Number of 9 Hole Purchases
Number of 1 Hole Purchases
Number of Sampler Purchases
Number of Practice Purchases
Coin Slot 1
Coin Slot 2
Bill Acceptor

Lifetime Money In
This field shows how much total money your machine has made. This field is cumulative and is not affected by resetting the audits on this screen.

More
Selecting More brings you to a second page of Golden Tee Audits.

Mulligans Purchased

Reset Audits
This will reset the fields on this screen to zero, and update the date of the last audit reset. The Lifetime Money In field will not be affected by this function.

Back
Select this to return to the Golden Tee Settings & Audits menu.
PLAYER COST SCHEDULE
This screen details the costs of various play selections. The player cost is shown as a total, with the Operator Portion and the ITNet Portion broken out.

Play Golf (18 Holes)
This option lets you adjust how much it costs a player to play an 18-hole game. The default is set to $3.00.

Play Golf (9 Holes)
This option lets you adjust how much it costs a player to play a 9-hole game. The default is set to $2.00.

Play Golf (1 Hole)
This option lets you adjust how much it costs a player to play a single hole of Golf. The default is set to $0.25.

Sampler (1 Hole)
This option lets you adjust how much it costs a player to play the Sampler mode, which offers a fee for play on a random, single hole. The default is set to $0.25.

Practice (25 Balls)
This option lets you adjust how much it costs a player to play the Practice Facility, which offers a bucket of 25 balls on various practice courses. The default is set to $1.00.

Mulligans
This option lets you adjust how much it costs a player buy a Mulligan and repeat his shot in Casual Play Mode. The USA default is set to $0.25.

View Fixed Costs
This menu is not available on Unplugged.

Reset Values
This resets all values to their default value located on this page.

Back
Select this to return to the Golden Tee Settings & Audits menu.
**CHOOSE CLASSIC COURSES**
Golden Tee Unplugged 2009 offers a total of 15 selectable courses to players. The five 2009 courses are always available, and a selection of five of the fifteen "classic" courses from previous years can be manually set to add variety to your location.

Use this screen to select the 5 preferred courses for your location. The default setting is all five 2008 courses.

To change a course, move the trackball left or right to highlight one of the course logos displayed in the five boxes. Then roll the trackball up or down to select the new course.

When finished, roll the trackball to the right to highlight DONE, and press the Start button to exit. The courses you selected from this menu will now be available to players.

**RESET LEADERBOARDS & RECORDS**
Use this menu to reset various machine-specific Leaderboards.

**Reset Leaderboards**
This leaderboard is displayed after every hole during a game. Use this setting to clear the current play data.

**Reset Course Records**
Course records, such as best score on each course, are displayed on various screens during a game and in the attract mode, and replayed in the game’s attract mode. Use this setting to clear all course records and game highlights.

**Reset All**
Use this setting to clear all Leaderboards, course records and game highlights.
## APPENDIX A
### TROUBLESHOOTING GUIDE

**Video Problems**

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Probable Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>No picture on the 27” Monitor</td>
<td>I/O Board Dip Switch settings are wrong.</td>
<td>Adjust Dip Switch settings to match the resolution of the monitor you are using. Refer to I/O Dip Switch Settings in Appendix D.</td>
</tr>
<tr>
<td></td>
<td>Incorrect video connection configuration.</td>
<td>Be sure the video connections are correct according to the type of monitor you are using. Refer to the diagrams in Appendix D.</td>
</tr>
<tr>
<td></td>
<td>Monitor does not have a proper A.C. voltage input.</td>
<td>Verify A.C. power to the Nighthawk System box. Verify monitor is working on a known good system.</td>
</tr>
<tr>
<td></td>
<td>Monitor is defective.</td>
<td>Repair or replace.</td>
</tr>
<tr>
<td></td>
<td>Nighthawk System box is defective</td>
<td>Go to Nighthawk System box troubleshooting section.</td>
</tr>
<tr>
<td>No picture but game sounds are heard</td>
<td>Incorrect video connection configuration.</td>
<td>Verify video is connected to the system correctly. Refer to the diagrams in Appendix D.</td>
</tr>
<tr>
<td></td>
<td>Since you hear game sounds the system is working.</td>
<td>Review no picture troubleshooting section above.</td>
</tr>
<tr>
<td>Scrambled Picture</td>
<td>I/O board Dip Switch settings are set wrong.</td>
<td>Adjust Dip Switch settings to match the resolution of the monitor you are using. Refer to Dip Switch Settings in Appendix D.</td>
</tr>
<tr>
<td></td>
<td>Incorrect video connection configuration.</td>
<td>Be sure the video connections are correct according to the type of monitor you are using. Refer to the diagrams in Appendix D.</td>
</tr>
<tr>
<td>Entire picture is not seen on the screen or it does not fill the entire screen</td>
<td>Misadjusted monitor.</td>
<td>Adjust the monitor width and height. Use video screen adjustment in system tests. Refer to the monitor manual.</td>
</tr>
<tr>
<td>Missing or washed out colors</td>
<td>Bad Video connections</td>
<td>Verify continuity from the monitor to the video out on the I/O board. Red, Green, Blue video signal. <em>Mid. and Low resolution monitors only.</em></td>
</tr>
<tr>
<td></td>
<td>Contrast and brightness on the monitor needs to be adjusted.</td>
<td>Refer to the monitor manual to make adjustments.</td>
</tr>
<tr>
<td></td>
<td>Defective Monitor.</td>
<td>Verify by connecting a known good monitor to the system.</td>
</tr>
</tbody>
</table>
### Sound Problems

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Probable Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Sound</td>
<td>Audio Cable between the I/O board and the Nighthawk system box are not connected.</td>
<td>Verify audio cables are connected. Refer to Appendix D.</td>
</tr>
<tr>
<td></td>
<td>Speakers are not connected properly.</td>
<td>Verify continuity from the I/O board speaker output pins to the speakers. Refer to Appendix D.</td>
</tr>
<tr>
<td></td>
<td>Volume is set to the lowest level.</td>
<td>Adjust the volume to an audible level.</td>
</tr>
<tr>
<td></td>
<td>Attract mode sounds may be set to all off. You will have sounds when playing the game.</td>
<td>Choose one of the 5 Attract Mode sound options in Sound Adjustments.</td>
</tr>
<tr>
<td></td>
<td>Defective I/O board.</td>
<td>Verify on a known working system. Replace if necessary.</td>
</tr>
<tr>
<td></td>
<td>Defective Nighthawk system box.</td>
<td>Be certain all other possibilities are explored before replacing the Nighthawk system box.</td>
</tr>
<tr>
<td>Distorted or scratchy game sounds</td>
<td>Bad speaker.</td>
<td>Replace blown speaker.</td>
</tr>
<tr>
<td></td>
<td>Loose speaker or grill cover is causing vibration.</td>
<td>Verify all components are installed properly and securely.</td>
</tr>
<tr>
<td></td>
<td>Loose/defective audio cables from the Nighthawk system box to the I/O board.</td>
<td>Check the audio cable connections. Replace cable.</td>
</tr>
<tr>
<td></td>
<td>Defective I/O board.</td>
<td>Verify on a known working system. Replace if necessary.</td>
</tr>
<tr>
<td></td>
<td>Defective Nighthawk system box.</td>
<td>Be certain all other possibilities are explored before replacing the Nighthawk system box.</td>
</tr>
</tbody>
</table>

### Nighthawk Chassis Problems

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Probable Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>No video and no green lights on the I/O board. Fans are not heard on the Nighthawk Chassis.</td>
<td>No A.C. power to the Nighthawk Chassis.</td>
<td>Verify A.C. voltage is connected to the Nighthawk Chassis.</td>
</tr>
<tr>
<td></td>
<td>Power switch on the Nighthawk Chassis is off.</td>
<td>Flip the Nighthawk Chassis power switch to on.</td>
</tr>
<tr>
<td></td>
<td>Main cabinet power switch is off.</td>
<td>Be certain the main cabinet switch is set to on.</td>
</tr>
<tr>
<td></td>
<td>Soft Power Shutdown</td>
<td>Press the Soft Power button with the power turned on. Or, short the top 2 pins of the 6-pin connector on the system box. See Appendix D.</td>
</tr>
<tr>
<td></td>
<td>Defective Nighthawk Chassis.</td>
<td>Be certain all other possibilities are explored before replacing the Nighthawk Chassis.</td>
</tr>
<tr>
<td>No video and no green lights on the I/O board. Fans are heard on the Nighthawk Chassis.</td>
<td>DC power cord not connected from Nighthawk Chassis to I/O board.</td>
<td>Connect the DC power cord from the Nighthawk Chassis to the I/O board.</td>
</tr>
<tr>
<td></td>
<td>Defective I/O board.</td>
<td>Try it on a known good system. Verify by disconnecting all cables from the I/O board except the DC power and USB cable to the Nighthawk Chassis. No green lights, replace the I/O board.</td>
</tr>
</tbody>
</table>
## Control Problems

<table>
<thead>
<tr>
<th><strong>Symptom</strong></th>
<th><strong>Probable Cause</strong></th>
<th><strong>Solution</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Button does not work.</td>
<td>Switches Common post is not connected to digital ground.</td>
<td>Verify continuity to digital/power supply ground.</td>
</tr>
<tr>
<td></td>
<td>Signal wire is not connected to the Normally Open post of the switch.</td>
<td>Verify continuity from the I/O board to the Normally Open post of the switch.</td>
</tr>
<tr>
<td></td>
<td>Switch is defective.</td>
<td>Replace defective switch.</td>
</tr>
<tr>
<td>Button always indicates closed in the player control test.</td>
<td>Signal wire is connected to the Normally Closed post of the switch.</td>
<td>Connect signal wire to the Normally Open post of the switch.</td>
</tr>
<tr>
<td>Button always indicates closed in player control test even with the switch disconnected entirely.</td>
<td>Defective I/O board.</td>
<td>Test on a known good system. Replace if necessary.</td>
</tr>
<tr>
<td>Trackball is not functioning in any direction.</td>
<td>Trackball is not connected to the I/O board properly.</td>
<td>Verify the trackball is connected to J208 labeled trackball on the I/O board.</td>
</tr>
<tr>
<td></td>
<td>Defective trackball Interconnect cable.</td>
<td>Verify continuity on the trackball Interconnect cable.</td>
</tr>
<tr>
<td></td>
<td>Trackball is defective.</td>
<td>Replace trackball.</td>
</tr>
<tr>
<td></td>
<td>I/O board is defective</td>
<td>Replace I/O board. Try it on a known good system.</td>
</tr>
<tr>
<td>Trackball does not work in a certain direction.</td>
<td>Trackball cable is defective.</td>
<td>Verify continuity on the trackball cable. Repair or replace if needed.</td>
</tr>
<tr>
<td></td>
<td>Trackball is defective.</td>
<td>Repair or replace the trackball. Try it on a known working system.</td>
</tr>
<tr>
<td></td>
<td>I/O board is defective</td>
<td>Repair or replace the I/O board. Try it on a known working system.</td>
</tr>
<tr>
<td>Trackball works intermittently.</td>
<td>Inside of the trackball is dirty.</td>
<td>Clean the inside of the trackball.</td>
</tr>
<tr>
<td></td>
<td>Rollers are worn.</td>
<td>Replace the rollers and bearings.</td>
</tr>
<tr>
<td></td>
<td>Trackball is over-tightened.</td>
<td>Do not over-tighten the trackball. Tighten just enough to flatten the lock washers.</td>
</tr>
</tbody>
</table>
### Flash Code Messages

<table>
<thead>
<tr>
<th>Flash Code (I/O Diode D102)</th>
<th>Code Description</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flash Code 2</td>
<td>Possible IO board failure</td>
<td>First Check Connections. Turn off game, wait 10 seconds, turn game on. If Problem persists call IT tech support.</td>
</tr>
<tr>
<td>Flash Code 3</td>
<td>Info: Last reboot due to Watchdog timeout.</td>
<td>Turn off game, wait 10 seconds, turn game on. If Problem persists call IT tech support.</td>
</tr>
<tr>
<td>Flash Code 4</td>
<td>Error When updating CID to latest Version</td>
<td>Typically CID failure. Turn off game, wait 10 seconds, turn game on. If Problem persists call IT tech support.</td>
</tr>
<tr>
<td>Flash Code 5</td>
<td>Updated USB CID was detected. This is not an error but a notification.</td>
<td>Turn off game, wait 10 seconds, turn game on. If Problem persists call IT tech support.</td>
</tr>
<tr>
<td>Flash Code 6</td>
<td>Disconnected Cabinet ID Device (CID) was detected.</td>
<td>Check USB connection. Turn off game, wait 10 seconds, turn game on. If Problem persists call IT tech support.</td>
</tr>
<tr>
<td>Flash Code 7</td>
<td>CID Malfunction. Typically CID is defective.</td>
<td>Turn off game, wait 10 seconds, turn game on. If Problem persists call IT tech support.</td>
</tr>
<tr>
<td>Flash Code 10</td>
<td>Error When updating USB IO board to latest version. Typically an IO board failure</td>
<td>Turn off game, wait 10 seconds, turn game on. If Problem persists call IT tech support.</td>
</tr>
<tr>
<td>Flash Code 11</td>
<td>Updated USB IO board to latest version. This is not an error but a notification.</td>
<td>Turn off game, wait 10 seconds, turn game on. If Problem persists call IT tech support.</td>
</tr>
<tr>
<td>Flash Code 12</td>
<td>A disconnected IO board was detected.</td>
<td>Turn off game, Check USB and power connections, turn game on. If Problem persists call IT tech support.</td>
</tr>
<tr>
<td>Flash Code 13</td>
<td>IO board malfunction. Typically IO board has failed.</td>
<td>Turn off game, wait 10 seconds, turn game on. If Problem persists call IT tech support. This usually means the wrong type of IO board. It does not match the system box software. Try turning off game, wait 10 seconds, turn game on. If problem persists call IT tech support.</td>
</tr>
<tr>
<td>Flash Code 14</td>
<td>Game is incompatible with USB IO board.</td>
<td>This usually means the wrong type of IO board. It does not match the system box software. Try turning off game, wait 10 seconds, turn game on. If problem persists call IT tech support.</td>
</tr>
</tbody>
</table>

### Miscellaneous Problems

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Probable Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unable to exit Operator Menus.</td>
<td>Dipswitch SW202 position 4 is in the on position.</td>
<td>Set position 4 of SW202 to off. Press start to exit.</td>
</tr>
<tr>
<td></td>
<td>Test switch wired from the I/O board is closed.</td>
<td>Verify satellite test switch is not closed.</td>
</tr>
<tr>
<td>No fluorescent light</td>
<td>No 120 volts A.C. power going to the light fixture.</td>
<td>Verify A.C. voltage to the light fixture.</td>
</tr>
<tr>
<td></td>
<td>Defective fluorescent light.</td>
<td>Replace fluorescent light.</td>
</tr>
<tr>
<td></td>
<td>Defective starter</td>
<td>Replace the starter.</td>
</tr>
<tr>
<td></td>
<td>Defective ballast</td>
<td>Replace the ballast.</td>
</tr>
<tr>
<td>Coin Meter is not working</td>
<td>Defective Coin Meter</td>
<td>Replace with a known good one.</td>
</tr>
<tr>
<td></td>
<td>Not wired properly</td>
<td>Connect one lead to +5 or +12 volts depending on device. The other lead to count 1 on the JAMMA connector.</td>
</tr>
<tr>
<td></td>
<td>Defective I/O board</td>
<td>Replace with a known good board.</td>
</tr>
</tbody>
</table>
## APPENDIX B
### JAMMA, TRACKBALL, AND I/O POWER CONNECTIONS
For Standard Online Kit and Deluxe Retrofit Kit.

### JAMMA Harness Connection

<table>
<thead>
<tr>
<th>SOLDER SIDE</th>
<th>PARTS SIDE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WIRE COLOR</strong></td>
<td><strong>FUNCTION</strong></td>
</tr>
<tr>
<td>*</td>
<td>A</td>
</tr>
<tr>
<td>*</td>
<td>B</td>
</tr>
<tr>
<td>*</td>
<td>C</td>
</tr>
<tr>
<td>*</td>
<td>D</td>
</tr>
<tr>
<td>*</td>
<td>E</td>
</tr>
<tr>
<td>*</td>
<td>F</td>
</tr>
<tr>
<td>KEY</td>
<td>G</td>
</tr>
<tr>
<td>Yellow-Green</td>
<td>Left Speaker (-)</td>
</tr>
<tr>
<td>White-Green</td>
<td>Right Speaker (-)</td>
</tr>
<tr>
<td>Green-Black</td>
<td>Video Green</td>
</tr>
<tr>
<td>White</td>
<td>Video Sync</td>
</tr>
<tr>
<td>Orange-Black</td>
<td>Service Button</td>
</tr>
<tr>
<td>Green-Red</td>
<td>Coin 2</td>
</tr>
<tr>
<td>Orange-Yellow</td>
<td>Volume Down</td>
</tr>
<tr>
<td>Black</td>
<td>GND</td>
</tr>
<tr>
<td>Black</td>
<td>GND</td>
</tr>
</tbody>
</table>

*NOTE: Power is NOT routed through the JAMMA connector.*

### Trackball Harness Connector Pin Outs

<table>
<thead>
<tr>
<th>I/O Board Connector</th>
<th>Trackball Connector</th>
</tr>
</thead>
<tbody>
<tr>
<td>PIN WIRE #6 - Black</td>
<td>PIN WIRE #1 – Black</td>
</tr>
<tr>
<td>PIN WIRE #1 - Red</td>
<td>PIN WIRE #2 – Red</td>
</tr>
<tr>
<td>PIN WIRE #2 - Yellow</td>
<td>PIN WIRE #3 – Yellow</td>
</tr>
<tr>
<td>PIN WIRE #3 - Green</td>
<td>PIN WIRE #4 – Green</td>
</tr>
<tr>
<td>PIN WIRE #5 - Blue</td>
<td>PIN WIRE #5 – Blue</td>
</tr>
<tr>
<td>PIN WIRE #4 - Purple</td>
<td>PIN WIRE #6 – Purple</td>
</tr>
</tbody>
</table>

### Control Panel XJ203 Connector Pin Outs

<table>
<thead>
<tr>
<th>Pin</th>
<th>Color</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Green-White</td>
<td>Options</td>
</tr>
<tr>
<td>8</td>
<td>Blue-White</td>
<td>Help</td>
</tr>
<tr>
<td>10</td>
<td>Black</td>
<td>GND</td>
</tr>
</tbody>
</table>

### Lamps J202 Connector Pin Outs

<table>
<thead>
<tr>
<th>Pin</th>
<th>Color</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Red-Black</td>
<td>Lamp Power</td>
</tr>
<tr>
<td>5</td>
<td>Red-Yellow</td>
<td>Help Lamp</td>
</tr>
<tr>
<td>6</td>
<td>Red-Green</td>
<td>Options Lamp</td>
</tr>
</tbody>
</table>

### I/O Power Cable Pin Outs

<table>
<thead>
<tr>
<th>Pin Number</th>
<th>Wire Color</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Yellow</td>
<td>+ 12 Volts DC</td>
</tr>
<tr>
<td>2</td>
<td>Black</td>
<td>Ground</td>
</tr>
<tr>
<td>3</td>
<td>Red</td>
<td>+ 5 Volts DC</td>
</tr>
<tr>
<td>4</td>
<td>Black</td>
<td>Ground</td>
</tr>
</tbody>
</table>

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APPENDIX C
REPLACEMENT PART NUMBERS

Please refer to these IT part numbers when placing orders.

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>900146007R</td>
<td>CABINET IDENTIFICATION DEVICE, GOLF</td>
</tr>
<tr>
<td>915000285R</td>
<td>CABLE ASSY, AUDIO CABLE, 6 FT 2RCA PLUG TO 2RCA PLUG</td>
</tr>
<tr>
<td>915250304R</td>
<td>CABLE ASSY, I/O POWER FOR KITS</td>
</tr>
<tr>
<td>915000745</td>
<td>CABLE ASSY, POWER CORD. A.C.</td>
</tr>
<tr>
<td>915000315R</td>
<td>CABLE ASSY, SVGA, 6 FT. DB15HD M-M</td>
</tr>
<tr>
<td>915000310R</td>
<td>CABLE ASSY, USB CABLE, 6 FT.</td>
</tr>
<tr>
<td>915000173R</td>
<td>CABLE ASSY, TRACKBALL/GUN INTERFACE</td>
</tr>
<tr>
<td>999000060R</td>
<td>CARD READER BLANKING PLATE</td>
</tr>
<tr>
<td>938291715</td>
<td>CASH VAULT COMPLETE ASSEMBLY W/ $1-5 DBA</td>
</tr>
<tr>
<td>900294100</td>
<td>CONTROL PANEL, GT UNPLUGGED, FULLY DRESSED SUB ASSY FOR GT4 CABINETS</td>
</tr>
<tr>
<td>845000294K</td>
<td>CONTROL PANEL, DIECUT PLEXI W/ADHESIVE SQUARE</td>
</tr>
<tr>
<td>845000294R</td>
<td>CONTROL PANEL PLEXI FOR GT UNPLUGGED DEDICATED ONLY</td>
</tr>
<tr>
<td>825100294R</td>
<td>CONTROL PANEL OVERLAY GRAPHIC, DIECUT WITH CONTROL LABELS/TB HOLE</td>
</tr>
<tr>
<td>753000250</td>
<td>CONTROL PANEL RUBBER BUMPER FOR GT UNPLUGGED DEDICATED</td>
</tr>
<tr>
<td>999000288</td>
<td>DBA, MARS $1-5 BILL ACCEPTOR FOR IT CASH VAULT ONLY MODEL AE2481D5E</td>
</tr>
<tr>
<td>925000299P</td>
<td>SHOWPIECE CABINET, US GT UNPLUGGED COMPLETE UNIT</td>
</tr>
<tr>
<td>900900299R</td>
<td>I/O BOARD FOR GT UNPLUGGED 2009 DEDICATED</td>
</tr>
<tr>
<td>900100299R</td>
<td>I/O BOARD FOR GT UNPLUGGED 2009 KIT</td>
</tr>
<tr>
<td>840500250R</td>
<td>GT.COM LOGO CARD FOR NON-TOURN. CABINETS</td>
</tr>
<tr>
<td>925000299</td>
<td>KIT – GT UNPLUGGED 2009</td>
</tr>
<tr>
<td>925000299CP</td>
<td>KIT – GT UNPLUGGED 2009 WITH DRESSED CONTROL PANEL</td>
</tr>
<tr>
<td>815000299</td>
<td>MANUAL, GT UNPLUGGED 2009</td>
</tr>
<tr>
<td>820000299R</td>
<td>MARQUEE, GT UNPLUGGED 2009</td>
</tr>
<tr>
<td>850000001R</td>
<td>PUSHBUTTON ASSY, RED WITH VERTICAL MOUNTED SWITCH</td>
</tr>
<tr>
<td>850000003R</td>
<td>PUSHBUTTON ASSY, WHITE WITH VERTICAL MOUNTED SWITCH</td>
</tr>
<tr>
<td>840250100</td>
<td>QUICK INSTALL GUIDE, GOLF</td>
</tr>
<tr>
<td>830000294R</td>
<td>SIDE DECAL, GT UNPLUGGED</td>
</tr>
<tr>
<td>900000298</td>
<td>SYSTEM BOX, GT 2009</td>
</tr>
<tr>
<td>753000500R</td>
<td>SYSTEM BOX FILTER</td>
</tr>
<tr>
<td>752259500R</td>
<td>SYSTEM BOX FILTER BRACKET</td>
</tr>
<tr>
<td>880000303R</td>
<td>TRACKBALL ASSY, 3&quot; WHITE</td>
</tr>
<tr>
<td>885000303R</td>
<td>TRACKBALL PLATE FOR 3&quot; TRACKBL WITH STANDOFFS</td>
</tr>
</tbody>
</table>
APPENDIX D
NIGHTHAWK COMPONENT DIAGRAMS

Nighthawk System Box Diagram

Kit I/O Board Diagram
This I/O Board accepts a JAMMA connector.

Dedicated I/O Board Diagram
Video and I/O Dip Switch Settings for CRT Monitors

Sw201 Video Settings

- 384x256 (Low-Res)
- 512x384 (Med-Res) 75kHz
- 640x480 (VGA)
- 800x600 (SVGA)

Sw201 Dip Switch Settings for HDTVs

Default Dip Switch Settings for 720p HDTV

Sw202 Dip Switch Settings for HDTVs

<table>
<thead>
<tr>
<th>Sw202 Switch 4</th>
<th>Sw202 Switch 3</th>
<th>Sw202 Switch 2</th>
<th>Sw202 Switch 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>ENTER 4</td>
<td>4</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>ON</td>
<td>ON</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>SYSTEM Menus</td>
<td>2nd Monitor Orientation</td>
<td>2nd Monitor Aspect Ratio</td>
<td>Main Monitor Aspect Ratio</td>
</tr>
</tbody>
</table>

HDTV Settings

- 720p (COMPONENT) Default
- 720p (DVI-D)
- 720p (SVGA)
Detailed Cable Connection Diagram for Kits

Game Monitor (VGA/SVGA)

Game Monitor (Med/Low Res)

JAMMA Harness

Speakers, Buttons, Coin Mechs, & Bill Validator

CONTROL PANEL, HELP, & OPTIONS

Low/Med Res

I/O Board

Lamps

+12V (antenna booster)

coin lamps (ATX Supply)

coin lamps (Peter Chou Supply)

Audio

I/O Power

AC Power

Fan/Soft Power Button Connector

Cabinet Identification Device

Card Reader (Optional)

Update Device Cable

Use one or the other

Video

VGA/SVGA

Trackball

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APPENDIX F
MENU NAVIGATION SHORTCUTS

Change Collection Settings
- Push the red System Setup button inside the coin door
- Select General Settings menu
- Select Operator Adjustables menu
- Select Collection Settings menu
- Select the menu that you want changed

Add Operator Free Cash
- Push the red System Setup button inside the coin door
- Select Collection and Earnings
- Select Add Free Cash
- Move the trackball left/right to select the desired dollar amount

GAME ICON DESCRIPTIONS

Cooling Icon
The cooling icon (pictured right) will appear in the game's attract mode to warn you that a fan is not operating at minimum recommended standards. If the fans do not operate at suggested levels it may cause your game to overheat and fail.

Call Incredible Technologies Technical Support at 847-870-7027 x121 for assistance.
INSTALLATION NOTES:
1) THE WIRING HARNESS SHOULD POINT AWAY FROM THE MONITOR AND TO THE LEFT.
2) GROUND PIN SHOULD BE TOWARD THE MONITOR AND ON THE RIGHT SIDE.
TRACKBALL MOUNTING TEMPLATE

TOOLS REQUIRED:
DRILL, 9/32" OR 5/16" & 3/4" DRILL BITS, SABRE SAW, SCISSORS, & ROUTER

INSTRUCTIONS:
1) CUT THE TEMPLATE OUT WITH A PAIR OF SCISSORS ALONG THE NOTED LINE. TAPE THIS TEMPLATE TO THE TOP OF THE CONTROL PANEL AS FAR AWAY FROM THE MONITOR AS POSSIBLE, MAKING SURE THAT THE TRACKBALL WILL CLEAR THE CABINET BENEATH IT.
2) USING A SHARP OBJECT, MARK THE (8) POINTS SHOWN HERE ON THE CONTROL PANEL. USING A PENCIL, TRACE THE OUTSIDE OF THE TEMPLATE. REMOVE THE TEMPLATE.
3) DRILL HOLES 1-4 WITH THE 9/32" OR 5/16" DRILL BIT.
4) DRILL HOLES 5-8 WITH THE 3/4" DRILL BIT.
5) ROUTE THE CROSSHATCHED REGION TO A DEPTH OF ABOUT .075" (ABOUT THE THICKNESS OF A NICKEL).
6) USING THE SABRE SAW CUT OUT THE CENTER PORTION BY CUTTING BETWEEN HOLES 5-8.
LEFT BUTTON DRILL TEMPLATE

The center of button #2 should be located 2.75" above, and 9" to the left of the center of the trackball.
1) THE CENTER OF BUTTON #1 SHOULD BE LOCATED APPROX. 8" TO THE RIGHT OF THE CENTER OF THE TRACKBALL WITH THE BUTTONS CENTERED ABOUT THE TRACKBALL VERTICALLY.

2) FOR GOLDEN TEE FORE CABINETS THE #1 BUTTON HOLE SHOULD BE ALIGNED WITH THE EXISTING BACKSPIN BUTTON HOLE.
Contact Information

IT Sales and Service

To purchase additional Golden Tee machines or any of IT’s other fine products please visit IT’s website at www.itsgames.com and click on PRODUCTS!

General Numbers

IT Sales Hotline:
800-262-0323  x106
847-870-7027  x106

Technical Support, Warranty, & Repair:
Incredible Technologies, Inc.
800-262-0323  x121
847-870-7027  x121
847-454-9008  Fax

Parts, Customer Service, & Operator Services:
Incredible Technologies, Inc.
800-262-0323  x118
847-870-7027  x118
847-870-0120  Fax

Technical Support, Warranty, & Repair: Parts, Customer Service, & Operator Services:

IT Mailing Address:
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3333 North Kennicott Avenue
Arlington Heights, IL 60004-0129

ITNet Registration/Sales Fax Number
847-454-9156

General Fax Number 847-870-0120
Tech Services Fax Number 947-454-9008

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Mars Technical Service:
Phone: 800-345-8172

Happ Controls:
Phone: 888-289-4277