GT PGA TOUR® Clubhouse Edition
Online Configuration Guide

To access the online features in your new IT game, you must have a Network with Internet access. The game must have an online subscription applied to it.

- Golden Tee PGA TOUR® Edition has both WiFi and Ethernet capability. You will need to choose the correct configuration for your location.

- To access the games Setup Menu, use the red setup button located on the game cabinet. The location varies depending on your game cabinet.

Sections (Access any of the sections below by tapping on them)

Section 1: WiFi Network Connection Setup

Section 2: Ethernet Network Connection Setup

Section 3: Connection Verification

Section 4: Online Subscription – Game Registration

Section 5: Subscription Verification

**Section 6:** Troubleshooting Online Connections

Section 1: WiFi Network Connection Setup

1. Turn the power ON to the game and allow it to fully boot to the game mode.

2. While the game is Idle scrolling Attract Screens, access Operator Menus using the red setup button. You will need to answer **Yes** to the question before access to the menu will be granted.

3. Use the trackball to navigate to **ITNet Settings>Communication Settings.**

4. Select **Configure WiFi Settings**.

5. Select **Scan**.

The game scans available Networks to find yours. **Select your Network.**

Note: If your Network is not found it is possible to manually enter the name of your Network by selecting **Add Network** at the bottom of the list of available Networks.
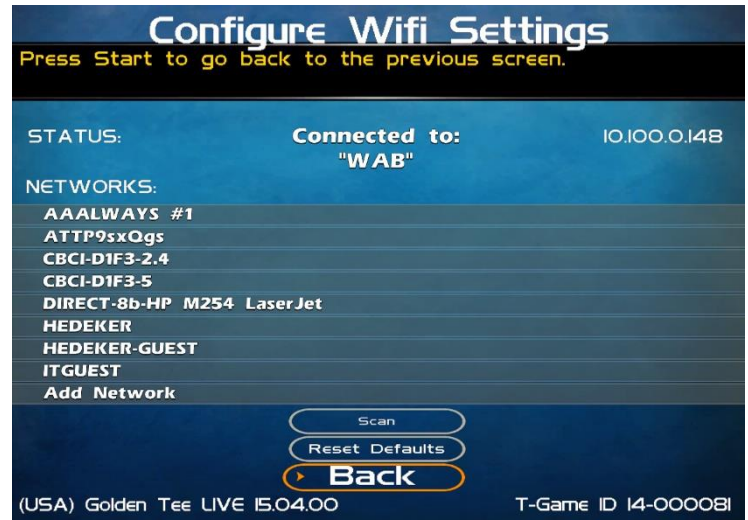
Configure WiFi Settings

6. Enter Password. Be aware that it can be difficult to tell the difference between upper and lower case letters on the screen. **Be sure to enter your password so it is exactly correct.** Select **Done**. (It will take anywhere from 30 seconds to four minutes for the game to connect to the WiFi Network.) If no connection is made, the attempt will time out. If the connection fails, attempt the setup again from Step 3 above. See Troubleshooting Shortcuts for additional information.

7. A successful connection will have a quick indicator on the screen that the game connected successfully. The game will ask you to select **Yes** to reboot the game. Please select **Yes**. Proceed to Connection Verification on page 3.

The WiFi Adapter is included and installed with new games.

NOTE: WIFI ADAPTER KIT (TITAN) part number 760365301K. Use this when ordering. Phone Number to place order: 1-847-870-7027 Extension 386.

To source outside of IT: ONLY USE THESE MODELS: Edimax Model EW-7822ULS, or ASUS Model USB-AC51.

Section 2: Ethernet Network Connection Setup

If your computer Internet connection point (router and modem) is close to your game cabinet, you can connect an Ethernet cable (not included) from the router to the Ethernet port on the product. The location of the Ethernet depends on the product configuration you have.

1. Make sure that the game is turned off.

2. Connect the Ethernet cable to the product Ethernet port. See figure 2 for an example.

3. Plug in the opposite end of the cable to the Ethernet port on the router.

4. Turn the Power on to the game and allow it to fully boot to the game mode.

5. While the game is idle scrolling Attract Screens, access Operator Menus using the game cabinet red setup button. You will need to answer **Yes** to the question before access to the menu will be granted.

6. Navigate to **ITNet Settings>Communication Settings** and verify that your connection is Ethernet. Your last IP address should display if the game is connected.

7. Choose **Configure Ethernet** and then **Test Ethernet**. If the settings are correct a connection attempt will be successful. Next, it will be necessary to **Force Call to ITNET**. See following page for details.
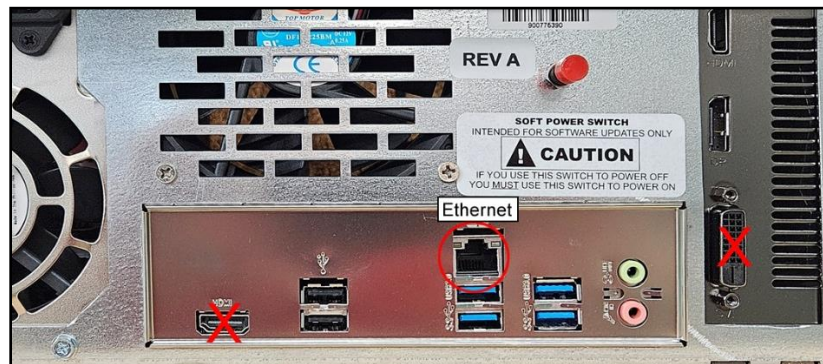

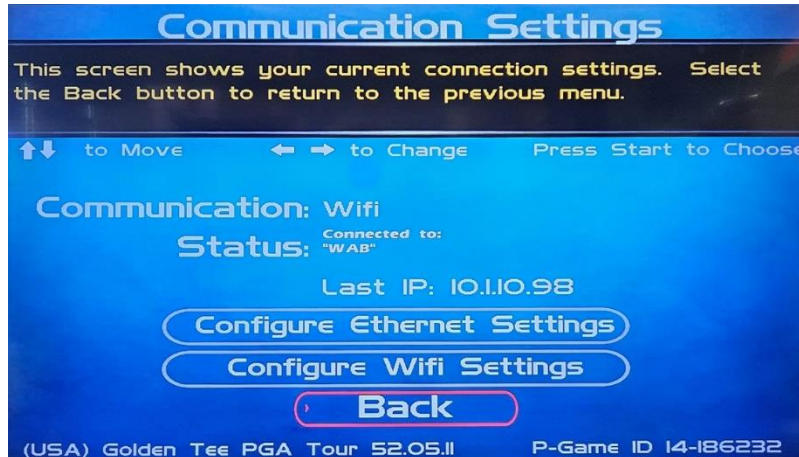**Figure 2: Ethernet Location Example**

Section 3: Connection Verification

Once the game is connected to your Network, test to ensure the game can connect to the ITNet Servers at Incredible Technologies.

1. Enter the Operator Setup Menu
2. Navigate to **ITNET Settings>Communication Settings**
   This screen will verify the WiFi Network name the game is connected to.

If Ethernet is used the indicators will be
Communication: Ethernet
Status: Ethernet Cable Plugged in

With both methods the Last IP number should be displayed. If the IP is all Zeros this is an indication that the game is not able to make an internet connection.

3. To Test the connection: Force a Call to the IT network. Navigate to **ITNET Setting>Connection Test>Force Call**

   - If your game has a Subscription applied to it a successful connection will result in a message of **Call was Successful, Adjustables Synced**

   - If your game does not have the subscription applied to it a successful connection will result in a message of **Call Was successful, Adjustables could not be synced** This is the expected result when the subscription has is not applied to the game.

4. Once connected to ITNET the game is online ready! See following page for Subscription and Registration information.

Section 4: Online Subscription – Game Registration

Want access to more features and game modes? You can purchase a monthly or a yearly subscription to get your game online. You'll get access to online contests, exclusive game modes, special events and more. When you go online, you will register your game and unlock your Golden Tee PGA TOUR's full potential.

Online Subscription
To purchase a subscription for online play, please visit our website:
https://store.itsgames.com/t/games/subscriptions

If you don't plan to take your game online, it's still important to register. Registration ensures your game is covered under warranty and keeps you in the loop on future updates, enhancements, and important news. Registering your Golden Tee PGA TOUR game ensures you're covered under warranty and stay informed on future updates, enhancements, and important news.

Don't miss out on the latest features and support!

Register Your Golden Tee PGA TOUR Game
Get started by registering your game at:
https://home.itsgames.com/games/golden-tee-pga-tour/registration/new

Section 5: Subscription Verification

Once the game is connected to ITNET with a subscription applied, the game is ready for online play features. Online indicators are displayed at the bottom middle part of the Main screen while the game is idle and running in Attract Mode.

- Green = Active feature

- Red = Inactive feature

To further verify that online play is available, start a game using the player start button. The game menu will offer **Online** as a game play selection. **Casual is** an offline type game mode.

Section 6: Troubleshooting Online Connections

- The game will not connect to the network over WiFi I select.
    - Possible Causes
        - **The password is not correct** – be sure the password is being entered correctly. Be very aware of upper and lower case
        - **There may be restrictions on the WiFi Network** – if you cell phone or a tablet can connect the game should as well. You may need to contact the network administrator.
    - Game WiFi function test – Set your phone up as a hotspot
        - Temporarily connect the game to your Cell phone hotspot. If the game can connect to your phone hotspot indicates the games WiFi is functioning. Force a call to further test the connection to the ITNet Servers over your phones hotspot.
- When I scan for a Network, my network is not displayed. There are 10 other networks displayed,
    - Possible Cause
        - **Too Many Networks** – The list is limited to 10 networks listed in alphabetical order. Your network name may be too far down the list.
    - Solution – Manually add your network. Be aware of upper and lower case. It has to be exact.
- The game indicated it is connected to the locations network but a force call is not successful.
    - Possible Cause
        - **There still may be restrictions on the network**. You will need to consult the network administrator. If a smart phone or Tablet can connect to the same network and you can download documents on the network or even surf the internet that game should be able to connect.
        - Defective USB WiFi Dongle
            - Replace the WiFi Dongle with a known good device.
        - Corrupted hard drive. This is very rare.
            - Attempt to connect the game over Ethernet. If a game can connect over Ethernet, it should be able to connect on WiFi.
            - Replace hard drive – This is a rare occurrence but possible.
- The game does not find the network when connected to Ethernet.
    - Possible Cause
        - Bad Ethernet cable
        - Not actually connected to a network
            - Can another Device Such as a laptop connect to the internet Using the same cable the game is attempting to use.
        - The Ethernet cable was connected to the game but never rebooted
            - The game will need to power up with an ethernet cable connected. The game will not connect if the cable was connected after the game fully booted up.
        - Bad Ethernet port on the Motherboard or corrupted hard drive. These situations are rare but possible.
- The network Ports 3000, 3001 and 3002 must be open on the network you are using.