



Golden Tee™ PGA TOUR® 2025 Commercial USB Update Stick Install Guide

If a remote update is not possible due to internet limitations, you can request a physical Golden Tee PGA TOUR 2025 USB Update Stick.

Update stick contents:

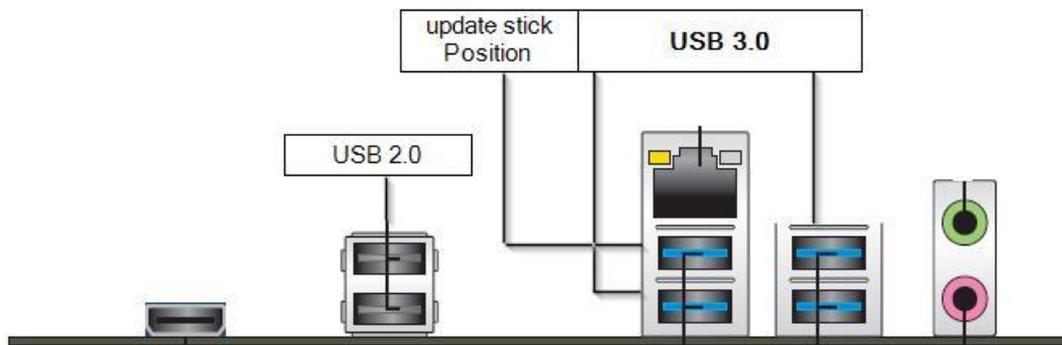
- Update Memory Stick labeled **Golden Tee PGA TOUR Version 53.05.xx P/N 760250399**
- Update Install Guide **P/N 840000399**



Scan to view this guide on your phone

Note: One Update Memory Stick is provided. Additional Update Sticks may be purchased from Incredible Technologies Customer Service (AmusementCustomerService@itsgames.com).

Rear panel connectors



Performing the USB Update Install

Before starting, complete an optional collection. If an installation or hard drive failure occurs, collection data may be lost.

1. **Turn off power to the system box or cabinet.**
2. **Access the system box by turning the key at the front of the cabinet to unlock the control panel box and lift the hinged control panel.**
3. **Insert the USB Stick: You must use one of the blue USB 3.0 ports on the system box.** Disconnect either the NFC device or the 5" touch monitor if necessary. Do not disconnect the USB cables connected to the I/O board or CID (typically plugged in to the right USB 3.0 ports)
4. **Start the Update:** Turn on the power to the system box or cabinet, and the system will process through the game's boot cycle. After the boot cycle is completed, the game will automatically detect the memory stick and run the update program. *Some games may reboot before running the Update Install program.*
 - **If Error Message 6 or 12 displays, or you have a blank screen after booting from stick, the wrong USB cable was disconnected.** Turn OFF power, replace the

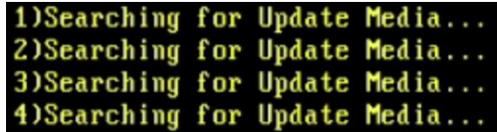
GOLDEN TEE



cable, select a different USB port and try again. More than one system reboot may occur during this process.

- **If an Error Message displays a yellow line of text saying “Searching for Update Media”, DO NOT TURN OFF POWER.**

Keep the game powered ON and remove the Update Memory Stick for 2-3 seconds. Re-insert the Update Memory Stick and once it is recognized, the update will continue.

A screenshot of a computer screen showing a yellow error message on a black background. The message consists of four lines, each starting with a number in parentheses followed by the text "Searching for Update Media...".

1)Searching for Update Media...
2)Searching for Update Media...
3)Searching for Update Media...
4)Searching for Update Media...

5. Press Start to Connect to ITNET for authorization

6. **Press Start again to accept the ITNET Operator’s Agreement:** The update process may involve multiple reboots, and the entire process typically takes about 30 minutes to complete. The Installer will read the CID, I/O Board, and system box to make sure this upgrade is possible. Watch the screen for instructions.

While the game installs the update, thousands of lines of text will appear in the background. This is normal, and it is critical NOT TO TURN OFF THE GAME DURING THE INSTALL.

7. **Final Steps:** After the update is successfully installed, power down the system, remove the USB Update Stick, reconnect any USB cables that you previously disconnected, and restart the system.

Once the update has completed, the game machine will reboot and display the Golden Tee PGA TOUR 2025 boot-up screen, as well as the game’s new version number (53.05.00 or .01, .02. etc.).

You can also find the version number by hitting the options button at the number of golfers screen or in the bottom right-hand corner of the Operator Menu.

Important Notes

- Keep the update memory stick for future updates. It can be reused for an unlimited number of updates if licenses have been purchased.
- If you are interested in downloading the Software Update remotely, please find the instructions at goldentee.com/pgat-25-comm-download or scanning the QR code.

