



Arcade Collection LIVE

Showpiece Cabinet Install Guide

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NOTE

PLEASE RETAIN ORIGINAL SHIPPING BOX FOR SERVICE AND REPAIR.

ARCADE COLLECTION CABINET CONTENTS

Arcade Collection Showpiece Cabinet

Shipped inside a plastic parts bag attached to the front of the cabinet:

- (1) Marquee Header
- (1) AC Power Cord
- (1) HDMI Cable

Shipped inside the cardboard sleeve on the top of the control panel:

- (2) Marquee Header Brackets

Important

You will need to supply a digital display for the game's main monitor, and an appropriate stand or wall mount. Incredible Technologies recommends **at least a 42" HDTV that supports 1920x1080 (1080p)** for the best presentation and game play.

WARNINGS AND NOTICES

NOTICE

- This game is intended to be operated for amusement purposes only. It is not to be operated in violation of any federal, state, or local laws or regulations. As the owner and/or operator of this game you are responsible for its operation in compliance with such laws and regulations. The factory settings for this game may require adjustment to comply with the laws and/or regulations in the jurisdiction where the game is located. It is the sole responsibility of the operator to determine what laws and/or regulations are applicable and to make any adjustments to the game before operating it for its intended purpose.
- This guide and the information contained within is subject to change without notice.



WARNING

- Use of unauthorized parts or making any unauthorized modifications will void the warranty and may result in the game operating in an unsafe or incorrect manner.
- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
- This cabinet is not suitable for installation in an area where a water jet would be used. The cabinet must not be cleaned by a water jet.

WARRANTY, REPAIR, AND RETURN POLICY

- 90-day warranty on all electronic components. All warranty periods begin on the date of purchase from Incredible Technologies, Inc.
- There is a minimum \$75.00 service charge for all non-warranty repairs or returns.
- For all servicing, return to Incredible Technologies, Inc.
- ANY non-factory repair or attempted repair voids warranty.

RETURN MERCHANDISE AUTHORIZATION

- All returned merchandise must have a Return Merchandise Authorization (RMA) number marked clearly on the outside of the package.
- You must obtain all RMA numbers from Incredible Technologies. Please have the product's Cabinet Identification Device number available when calling for an RMA number.
- Merchandise returned without an RMA number will not be accepted.
- Warranty may be void if serial number or security labels are tampered with or removed. **Opening the System Box will void your warranty.**
- Advance replacement hardware will be shipped to the customer address on file unless specified otherwise.
- Advance replacement hardware will be billed to the customer until Incredible Technologies, Inc. receives the returned merchandise, at which time a credit will be issued.
- All repairs and/or replacements will ship as soon as possible after receipt or request (subject to availability).

PAYMENT FOR AND STORAGE OF REPAIR MATERIALS

Materials sent to IT for repair must be paid for according to current price schedules and in a reasonable time. Storage fees for repaired equipment will be charged at a rate of \$50.00 (Fifty US Dollars) per calendar month or fraction thereof after 90 (Ninety) days from notice to the customer that the repairs are complete. IT reserves the right to resell repaired equipment to cover accumulated storage charges when the accumulated storage charge reaches 100% (One Hundred Percent) of the repaired items' then-current replacement cost.

IMPORTANT SAFETY INSTRUCTIONS

- Read these instructions
- Keep these instructions
- Heed all warnings
- Follow all instructions
- Do not use this apparatus near water
- Clean only with dry cloth
- Do not block any ventilation openings.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

DO NOT expose the apparatus to dripping and splashing. DO NOT put objects filled with liquids, such as vases on the apparatus.

CAUTION

The motherboard is provided with a replaceable lithium battery. There is a danger of explosion if a battery is incorrectly replaced. Replace the battery only with the same or equivalent type.

WARNING

- To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
- The apparatus shall be connected to a mains socket outlet with a protective earthing connection. Substitute cords may not provide adequate fault protection. Only use the power cord supplied with this product or an Incredible Technologies, Inc. authorized replacement.
- The mains plug or an appliance coupler must remain readily operable.
- Use of unauthorized parts or making any unauthorized modifications will void the warranty and may result in the game operating in an unsafe or incorrect manner.
- This Pedestal Cabinet is not suitable for installation in an area where a water jet would be used. The cabinet must not be cleaned by a water jet.

MOUNT MAIN SCREEN DISPLAY

Position the Showpiece cabinet in front of a HDTV. Incredible Technologies recommends **at least a 42" HDTV that supports 1920x1080 (1080p)**. You will need to supply a HDTV digital display for the game's main monitor, and an appropriate stand or wall mount. Be sure that the stand or wall mount is UL listed.

The HDTV can be mounted to a wall or another viable stand. There are many different types of wall mounts available through retail, wholesale and Internet outlets.

The wall mount you select **must** be UL listed. Be sure that the top of the Showpiece cabinet has at least 24" clearance in all directions. Insufficient clearance may result in damage to your display or player injury. Also, check that you have clearance to attach the Marquee to the top of the monitor. See page 7.



LEG LEVELER ADJUSTMENT

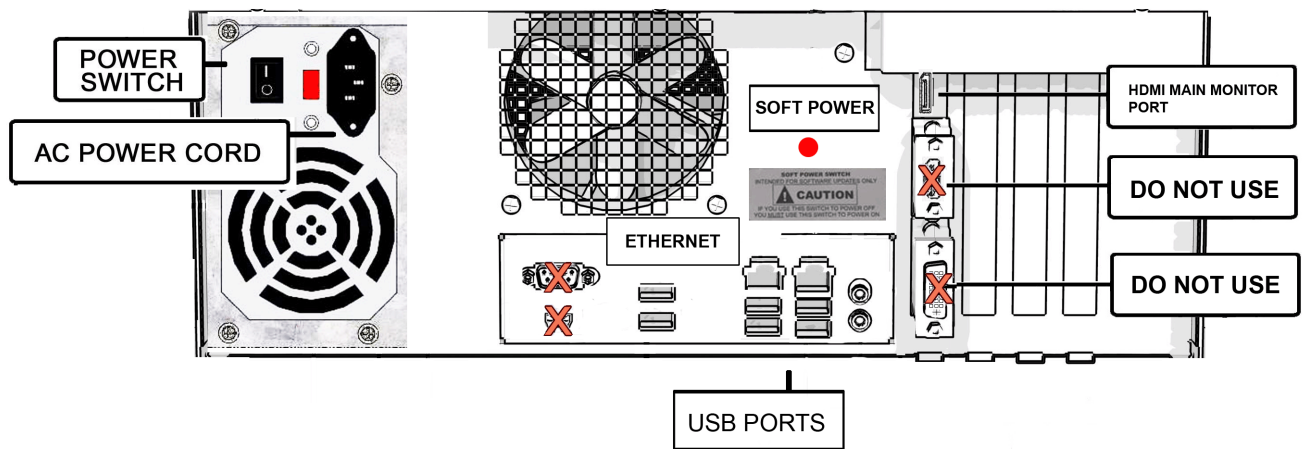
Once your game is in position at the location, it is necessary to adjust the leg levelers. The leg levelers will help stabilize the game on an uneven floor, and help it from moving or shifting during game play. The game is shipped with the two front and two rear leg levelers installed. Adjust the levelers as necessary to level and stabilize the game.

Use one 3/4-inch open ended wrench and one 5/8-inch open ended wrench to adjust the leg levelers.

The 3/4 inch nut must be cracked and loosened to allow the leveler to move up and down. Use the 5/8-inch wrench to hold the leveler in place while using the 3/4-inch wrench to unlock the locking nut. After the locking nut is loosened, adjust the leg leveler to the desired position. Once the levelers are positioned so that the game is steady, lock the 3/4-inch nut in place on any levelers that were adjusted.

SYSTEM BOX CONNECTIONS - TITAN

- Mount the HDTV Monitor (See page 4)
- Connect HDMI video cable routed through the back metal plate to HDMI Main Monitor Port on the System Box in the cabinet (There are two models. The Titan System Box looks like image below. If your model looks different see following page.)
- Connect the other end to HDMI 1 on the HDTV Monitor.
- Connect the HDTV AC power cord from HDTV AC power input to an AC Power source.
- Connect Game AC power cord from the cabinet to an AC power source



Titan System Box

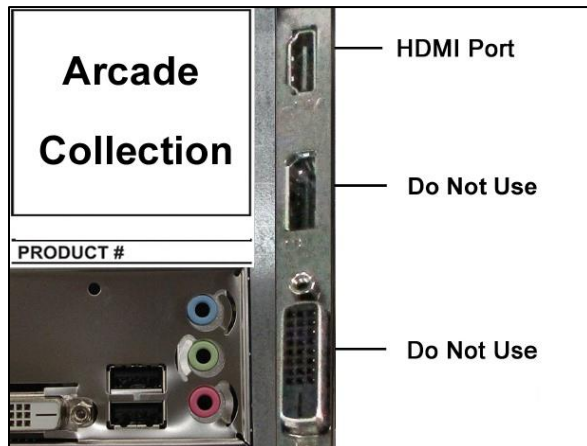
HDTV CONNECTION AND POWER ON

Turn ON the HDTV and navigate to the Source/Input Menu. Select the HDMI port (HDMI 1) where you have the HDMI cable for Arcade Collection connected.

Turn ON game using the cabinet power switch located on the power plate at the back of the cabinet middle bottom area where the AC power cable connects to the cabinet.

A boot up screen loads followed by the game video once the boot sequence completes. This will take a few minutes.

HDMI CONNECTION

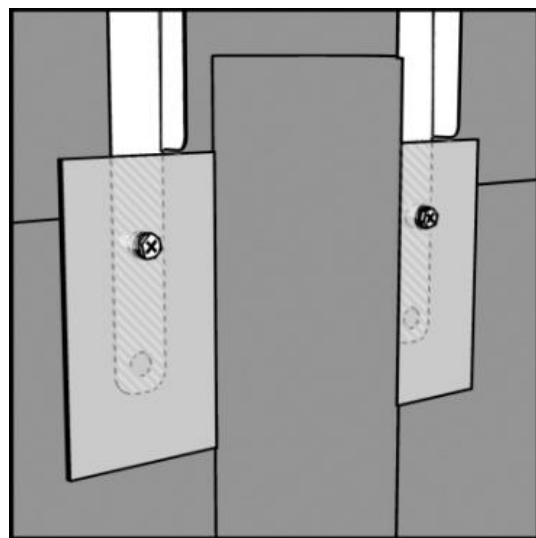
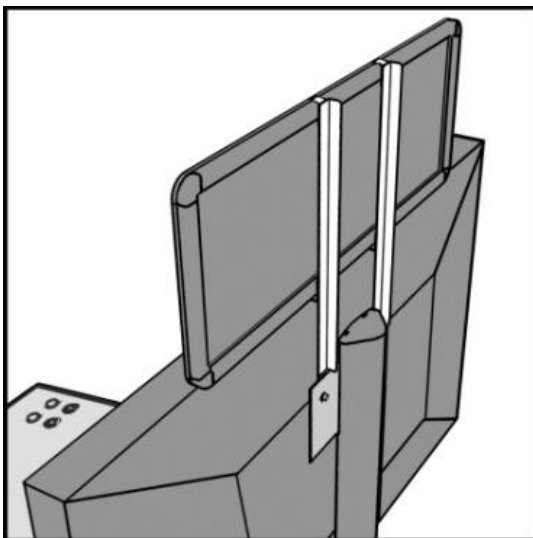


Connect the HDMI cable (supplied) to the HDMI Port on the Titan System Box.

INSTALL MARQUEE

Your Showpiece cabinet comes with a framed marquee header that can be easily attached to the top of your monitor. The brackets for the header are shipped inside a separate cardboard insert labeled *Parts – Do Not Discard* within the cabinet packaging. The insert is located on the top of the control panel.

First, attach the two brackets to the back of the universal mounting plate you are using for your HD display. The brackets share the same screws used to affix the display to the mounting plate and are sandwiched between the plate and the back of the monitor. Once the brackets are in place, slide the marquee frame onto the clips on the two newly mounted brackets. Be sure the tab on the clips rest inside the channel on the marquee frame.



Getting Online for the Ultimate Player Experience

To take full advantage of all the incredible content in Arcade Collection LIVE, connect your game to the location's network and self-register your game using your ITNET Operator Account information. This will unleash the online features and increase earnings!



Scan for detailed instructions to bring your game online: [Arcade Collection LIVE Commercial Online Configuration Guide \(PDF 628 KB\)](#)

https://amusement.itsgames.com/ac_live_commercial_online_config

Troubleshooting and Frequently Asked Questions (FAQ) Guide

Scan for the [Arcade Collection Troubleshooting and FAQ \(PDF 405 KB\)](#)

https://amusement.itsgames.com/ac_troubleshooting_guide



Additional Resources

Operator Menus and Game Operation Guide



Scan for questions about the Operator Menus, Collections and Game Operation: [Arcade Collection Operator Menus and Game Operation Guide \(PDF 4.2 MB\)](#)

https://amusement.itsgames.com/ac_commercial_op_menu_guide

Additional Service Questions

For help with any additional questions, visit the Resources area of the Arcade Collection website:

<https://amusement.itsgames.com/games>



CARE AND CLEANING

Rubber Bumper

The rubber bumper on the front of the cabinet's control panel is made from durable nitrile rubber. Clean it using a mild soap and water solution or blue window cleaner.

Vents

The hardware that runs Arcade Collection is quite sophisticated, and many of the chips and processors will get hot very quickly. Like your desktop PC, the Arcade Collection hardware needs adequate ventilation to work properly. Dust and dirt can be a major cause to overheating and will lead to costly repairs. At least once a month, check to make sure the vents are free of dust and debris. Use a vacuum to clear all the ventilation holes on the cabinet as well.

Trackball Maintenance

The trackball will require periodic maintenance to assure optimum performance. In most cases the inside of the trackball simply needs to be cleaned of any accumulated dust and debris.

See the videos on IT's website on how to remove, clean and replace a trackball:

<https://amusement.itsgames.com/service/instructions>

