



Arcade Collection LIVE Update Install Guide

Please carefully read these instructions.

This update converts your Arcade Collection to Arcade Collection LIVE. The LIVE version allows you to operate the Silver Strike LIVE game online for contests and competition. Once the game is updated, to use Silver Strike LIVE online, the game will need to be connected to a network and registered to your Operator account.

The preferred connection method is by a hard-wired Ethernet Connection. If you would like to connect via WiFi, an Ethernet bridge is necessary. See page 6.

Note: This conversion is only to convert an existing Arcade Collection game to the online version.

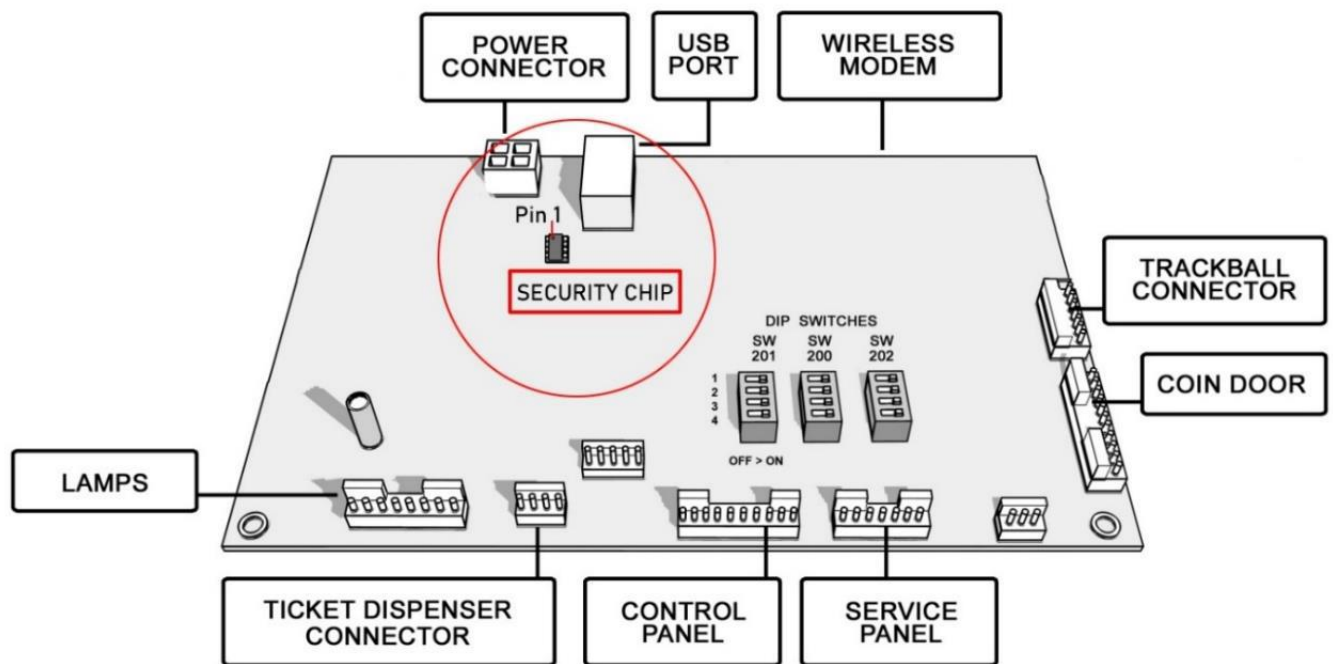
CONVERSION CONTENTS

- Update Memory Stick Labeled:
 - Titan/Nighthawk AC LIVE **10.05.xx 765375395**
 - Or*
 - Dell AC LIVE **10.06.xx 766375395**
- Security Chip Labeled **ACL-10 US**
- Update Install Guide

Update Procedure

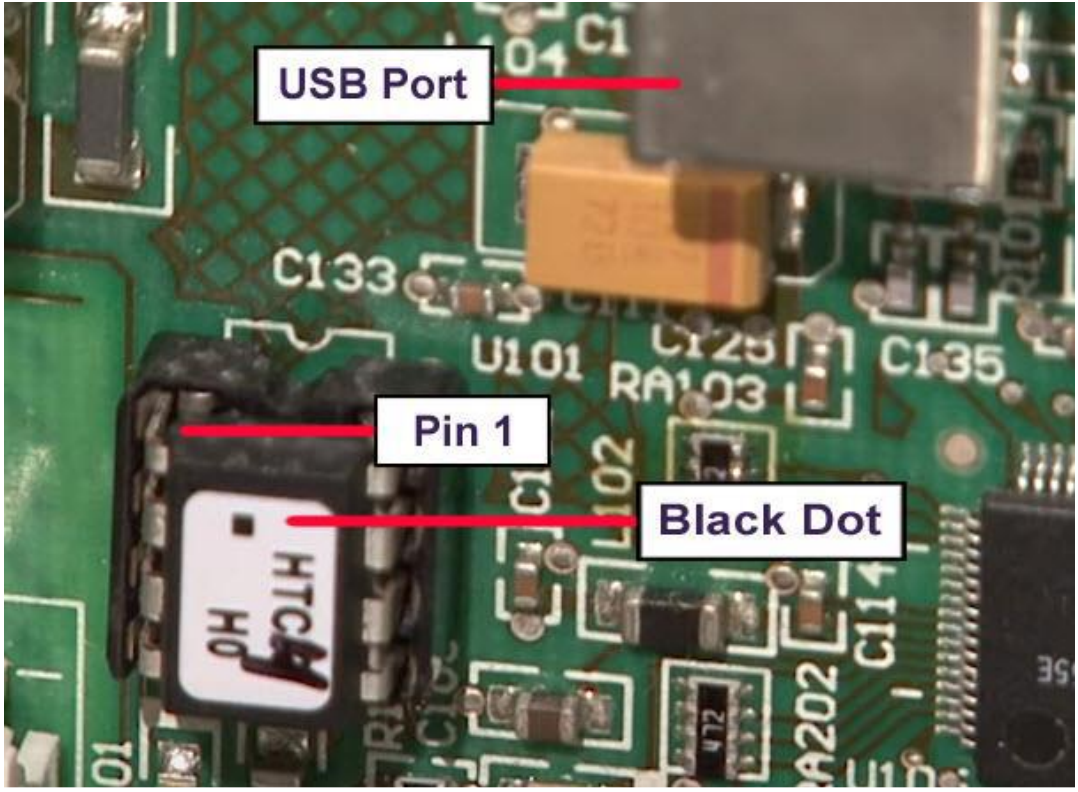
Step 1: Install the Security Chip

1. Turn OFF all power to the game.
2. Locate the I/O Board mounted on the wall of the cabinet.
3. Carefully remove the socketed security chip found at U101 on the I/O Board. (A small flat blade screwdriver works best.) **It is extremely important to note the orientation of the Security Chip before removal.**



4. Take a close look at the Security Chip Orientation image on the following page. Note the location of **Black Dot** representing **Pin 1** on the Security Chip in relation to the **USB Port on the I/O Board**.
5. Insert the new Security Chip exactly as it appears in the image. Make sure the new Security Chip is oriented the same way the old Security Chip was. Be sure the new chip is seated properly with no bent pins.

Tip: In most cases, the black dot orientation will be up and towards the front of the cabinet.



Security Chip Orientation

Note: If the Security Chip is damaged, DO NOT THROW IT AWAY. It is required when purchasing a replacement.

Helpful YouTube Video

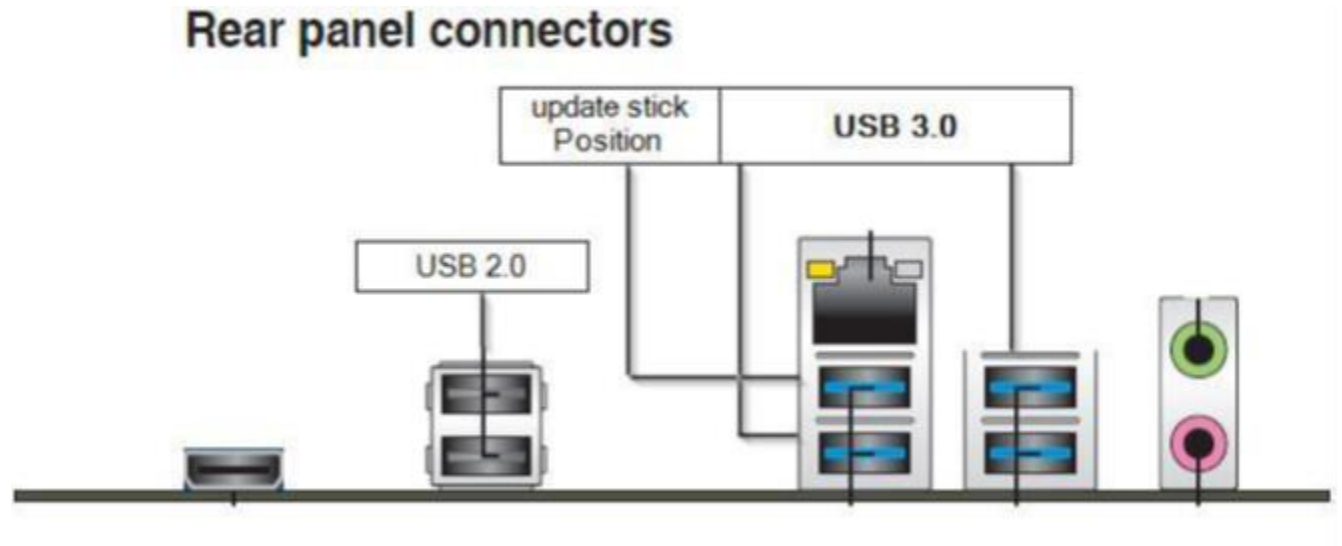
For a YouTube video covering Security Chip replacement, see the Update Installation Video hyperlink below (1:28 - 3:00 minute marker).

<https://www.youtube.com/watch?app=desktop&v=8pOHvVDhegk&feature=youtu.be>

Step 2: Determine the Operating System for Your Game

- Titan System
- Nighthawk System
- Dell System Computer

The **Titan System Requires** the Update Stick version **10.05.xx- Part Number 765375395**. The Update Stick must be used in one of the Blue 3.0 USB Ports. See Rear Panel Connectors below.



Nighthawk System Requires the update stick version **10.05.xx-Part Number 765375395**. There are 7 different Nighthawk connector variations in Nighthawk Systems. If it does not look like the Titan Connector Illustration, any USB Port can be used.

Dell System Requires the update stick version **10.06.xx-Part Number 766375395**. Any USB port can be used.

Step 3: Install Memory Update Stick – Turn OFF power to Game

Please remember it is important to **keep** the update stick for future updates. The update stick can be used for an unlimited number of updates. **Do not discard**.

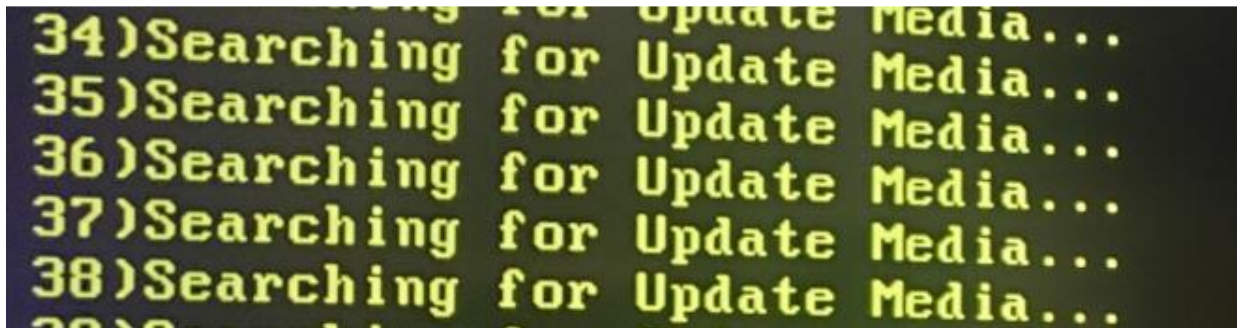
1. Locate an open USB port on the system box. If there are no open ports, unplug the USB cable that is routed to the card reader. Do not disconnect a cable routed to the IO board or Cabinet Identification Device.
2. Insert the Update Stick into an open USB port on the system box. Titan Systems must use a blue 3.0 USB port.
3. Turn ON power.

- The main screen will display the normal boot process. The last process displayed in green is checking for update device, booting from update device. The game may reboot again before running the Installer program to establish an acceptable update speed.

WARNING: If Error Message 6 or 12 displays, or a blank screen after booting from the Stick, the USB cable is disconnected to the IO board or Cabinet Identification Device. Turn OFF power, reconnect the cable that is routed to the IO board or Cabinet Identification Device. Power the game on to restart the update.

- The Installer will read the CID, I/O Board, and Nighthawk system box to make sure this upgrade is possible. Watch the screen for instructions.
- Press Start to accept the ITNet Operator's Agreement (the installation of the software upgrade will begin). The upgrade will take about 30 minutes. **Do not lose power while the files are copying to the game hard drive.**

If an Error Message like the screen below displays (repeating line "Searching for Update Media"), DO NOT TURN OFF POWER. Keep the game powered ON and remove the Update Memory Stick for 2-3 seconds. Re-insert the Update Memory Stick and once it is recognized, the update will continue.



- When the install is complete, the Installer prompts to turn OFF the game, remove the memory update stick, reconnect the original USB cable (if removed), and then turn the game back ON.
- Once the game boots to game mode, enter the System Setup Menus and verify that the software version is **10.05.xx** for Nighthawk/Titan systems and **10.06.xx** for Dell Systems is displayed in the upper right corner of the screen. This version indicates the game is now Arcade Collection LIVE.

Getting Online for the Ultimate Player Experience

To take full advantage of all the incredible content in Arcade Collection LIVE, connect your game to the location's network and self-register your game using your ITNET Operator Account information. This will unleash the online features and increase earnings!



Scan for detailed instructions to bring your game online: [Arcade Collection LIVE Commercial Online Configuration Guide \(PDF 628 KB\)](#)

https://amusement.itsgames.com/ac_live_commercial_online_config

Troubleshooting and Frequently Asked Questions (FAQ) Guide

Scan for the [Arcade Collection Troubleshooting and FAQ \(PDF 405 KB\)](#)



https://amusement.itsgames.com/ac_troubleshooting_guide

Ethernet Bridge

If you would like to connect your game via WiFi rather than Ethernet, please see the Ethernet Bridge Configuration Instructions. This is an example for a [Vonets Ethernet Bridge](#). Please remember that it can be made by any manufacturer. However, **it must be an Ethernet style. A USB Style will NOT work.**

If you ordered a Card Reader, please see the Card Reader Installation instructions on the following page.

Card Reader Installation

Open the coin door to access the card reader mounting. Place the back end of the card reader through the opening on the mounting panel. The larger portion of the card reader bezel should be in the up position. From the backside of the panel, secure the card reader to the panel with the 2 Phillips head screws.

Once in place, reconnect the USB cable to the card reader. Attach the mounting panel to the coin door with the 4 T-15 security screws. Power the game back on and test the card reader using the Card Reader Test located in the Troubleshooting Shortcuts Menu in System Setup.

