



Clubhouse Edition Update Install Guide

Thank you for your PGA TOUR Clubhouse Edition Update order! If you have not ordered an update, you can follow the hyperlink [here](https://store.itsgames.com) (https://store.itsgames.com) and order the update online.

Users can now remotely download and install the update. Several location and game conditions will need to be met for this download to be successful.

- See Game Machine Update on the following page. You will need to be online. Either through Ethernet or Wi-Fi.

NOTE: For games using Wi-Fi: speeds can vary depending on the distance between the location's router and the cabinet's Wi-Fi adapter.

- In some cases, if there are issues with the Game Machine Update at the cabinet, you may need to use the [Memory Stick Update](#) (page 5).



WARNING: The game must be registered, actively communicating, and have update licenses available on your account.

Electronic Guide in PDF

For an electronic version of this guide, use the QR Code at right:

(https://amusement.itsgames.com/clubhouse_remote_update_install_guide)





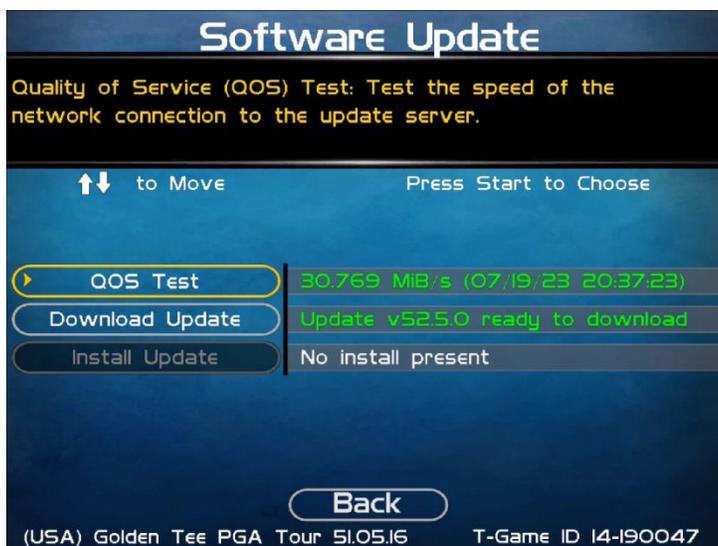
Game Machine Update

After acquiring the license for the new software, users can perform a software update from the game machine. Access the Operator Menus using the red setup button located under the right side of the player control panel and above the drink holders. Navigate to **Software Update** from the main menu and start the process.

1 - Quality of Service (QOS) Test

Click on **QOS Test** to test the speed of your internet. The number next to QOS Test indicates the location's internet speed.

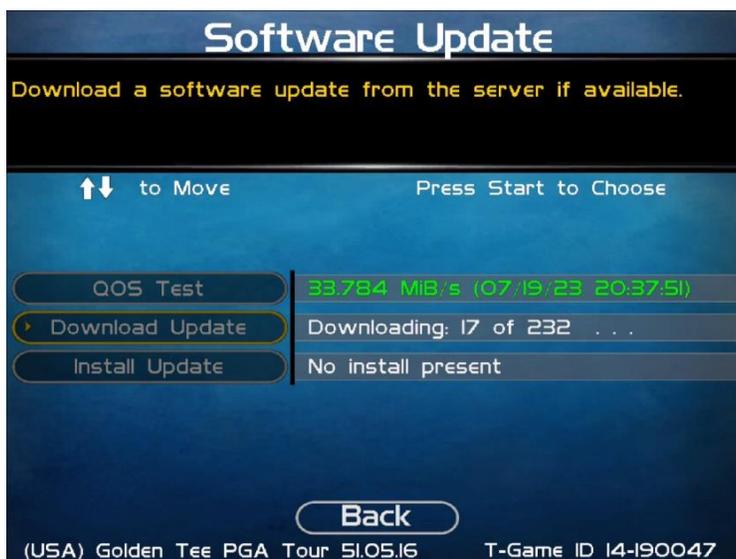
- If it is green, your speed is considered fast.
- If it is yellow, your speed is considered acceptable.
- If it is red, your speed is considered slow.



2 – Download Software

Click on **Download Update** to start the software download. The screen indicates the completion rate of the file downloads.

The software download can run in the background while the game is in service. The time for the download will depend on the location's internet speed, but it should be completed within 1-2 hours (although it may take as long as 24 hours at very slow internet speeds). If power is interrupted, the download will continue from where it stopped when the game rebooted.

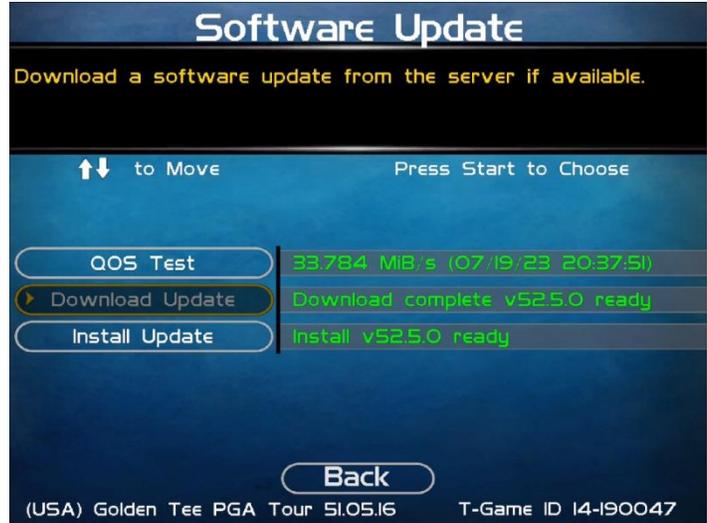


Once the download begins, operators can return to game mode.



3 – Download Complete

Once all of the files have been downloaded, the screen reads: **Download complete (version) ready.**



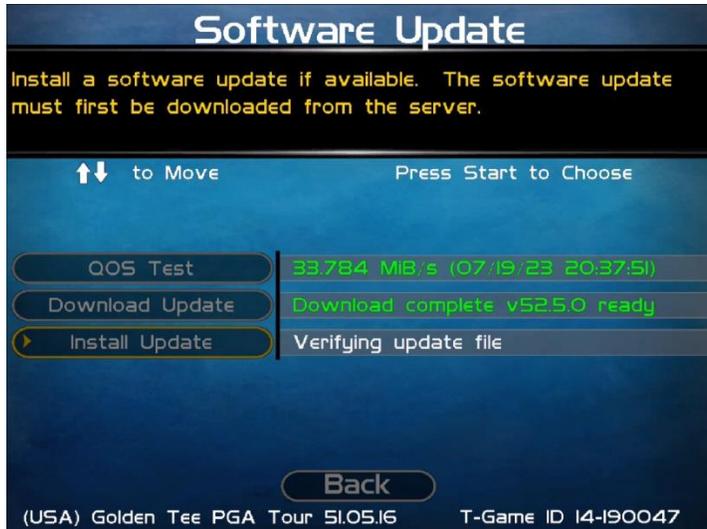
4 – Install Software Update



It is critical that you **DO NOT LOSE POWER** during the installation update. If power is lost during the installation, **THE HARD DRIVE MAY BE DAMAGED!**

The game will not be playable during the installation.

Click on **Install Update** to start the installation. The screen will indicate that the files are being verified.





The screen at right appears with details of the pending install and acknowledgement of the terms and conditions.

Press **Start** to continue with the Install Update.

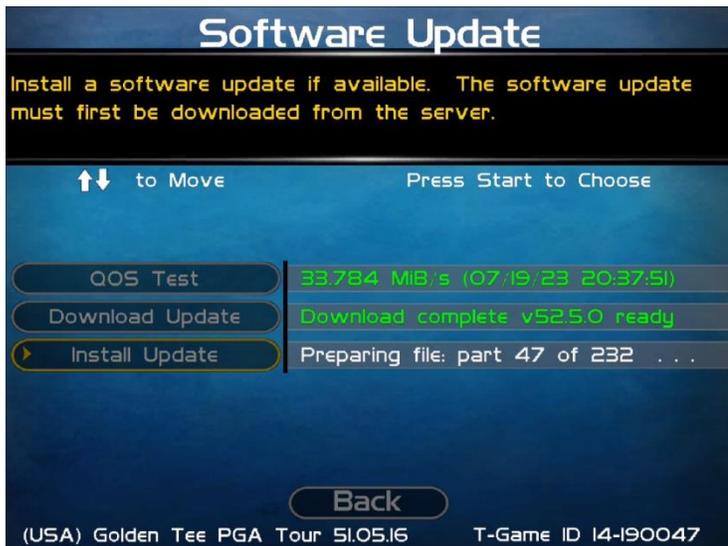


5 – Software Update Complete

During the update, the screen indicates the completion rate of the file downloads.

Note: While the game installs the update, thousands of lines of text will appear in the background. This is normal, and it is critical NOT TO TURN OFF THE GAME DURING THE INSTALL.

Once completed, the game machine will reboot to game mode. You can verify by entering System Menus and checking the software version on the game machine.



If everything has been updated, it will be **53.05.00**.

NOTE: It is likely, as future minor updates evolve, the final '00' in the software version will increment: 01, 02, 03, etc.

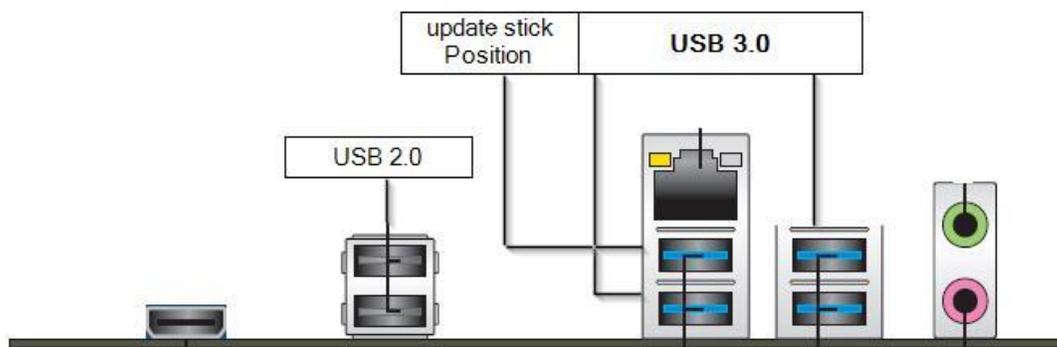


Memory Stick Update

IMPORTANT – PLEASE READ

- If it is not possible to do a [Game Machine Update](#) (page 2) due to internet speed, you can update via a **USB 3.0 Memory Stick**.
- The Update Memory Stick must be inserted into one of the **USB 3.0 positions (blue)**. Disconnect one of the USB cables routed to the NFC device or 5" touch monitor: One of the blue 3.0 USB ports. See Rear Panel Connectors below
- DO NOT disconnect the USB cables routed to the I/O board or Cabinet Identification Device (CID), which are currently routed to the 3.0 USB ports **on the right side**.
- DO NOT insert the Update Memory Stick into the open 2.0 USB ports (black).
- Before starting, complete an optional collection. If a failure occurs, collection data may be lost.

Rear panel connectors



UPDATE CONTENTS:

- Update Memory Stick labeled **Golden Tee PGA TOUR Update Memory Stick**
- Update Install Guide



Perform Software Update

Please remember it is important to KEEP the memory stick for future updates. The memory stick can be used for an unlimited number of updates. DO NOT DISCARD. Follow the steps below in order.

1. Access the system box by turning the key at the front of the cabinet to unlock the control panel box and lift up the hinged control panel.
2. Turn OFF power to the system box or the entire cabinet.
3. Locate an open USB port on the system box: **One of the blue 3.0 USB ports. You will need to disconnect the NFC device or 5" touch monitor.**



Do not unplug the USB cables routed to the I/O Board or CID.

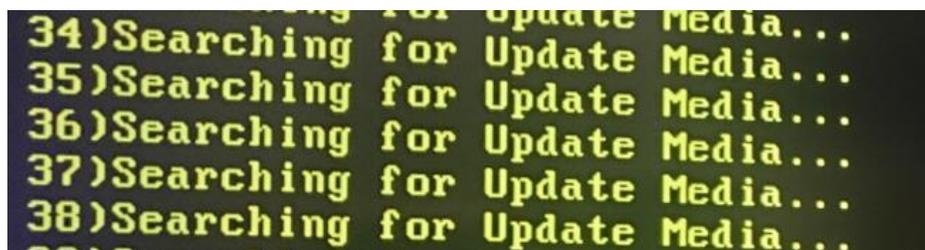
4. Insert the Update Memory Stick into only one of the blue USB 3.0 ports mentioned in Step 3.
5. Turn ON power.
6. The game will process through the boot cycle. When finished, it will automatically detect the Update Memory Stick and run the Installer Program. It is possible that on some systems the game might reboot again before running the Installer program.



If Error Message 6 or 12 displays, or a blank screen after booting from stick, the wrong USB cable was disconnected. Turn OFF power, replace the cable, select a different USB port and try again. If the initial update speed is not ideal, more than one reboot may occur.



If an Error Message like the screen below displays (repeating line "Searching for Update Media"), DO NOT TURN OFF POWER. Keep the game powered ON and remove the Update Memory Stick for 2-3 seconds. Re-insert the Update Memory Stick and once it is recognized, the update will continue.





7. The Installer will read the CID, I/O Board, and system box to make sure this upgrade is possible. Watch the screen for instructions.
8. Press **Start** to connect to ITNet for authorization.
9. Press **Start** again to accept the ITNet Operator's Agreement (the installation of the software upgrade will begin). The upgrade takes about 30 minutes. In rare cases, it could take up to 1 hour to complete. Please be patient during this process. **It is important to prevent losing power or turning off the game during this software update!**
10. When the install is complete, the Installer prompts to turn OFF the game, remove the memory update stick, reconnect the original USB cable, and turn the game back ON. Once booted to attract mode, enter the System Setup menus and verify software version:

2025 Update: 53.05.xx