



Golden Tee PGA TOUR Home Edition Update Install Guide

Performing the Software Update

To update your Golden Tee PGA TOUR game software to GT 2027, you will need to have purchased the 2027 update from store.itsgames.com.

You can start downloading the GT 2027 software update to your cabinet on **Tuesday, October 6, 2026 at 9AM CT**.

If you purchased early access to the GT 2027 update, you can start the update install at **7AM CT on Monday, October 12, 2026**. If you do not have early access, you can start the update install at **7AM CT on Monday, October 19, 2026**.

To download and install the software update, you will need to access the Operator Adjustable Menu. You can do so by using the red setup button.

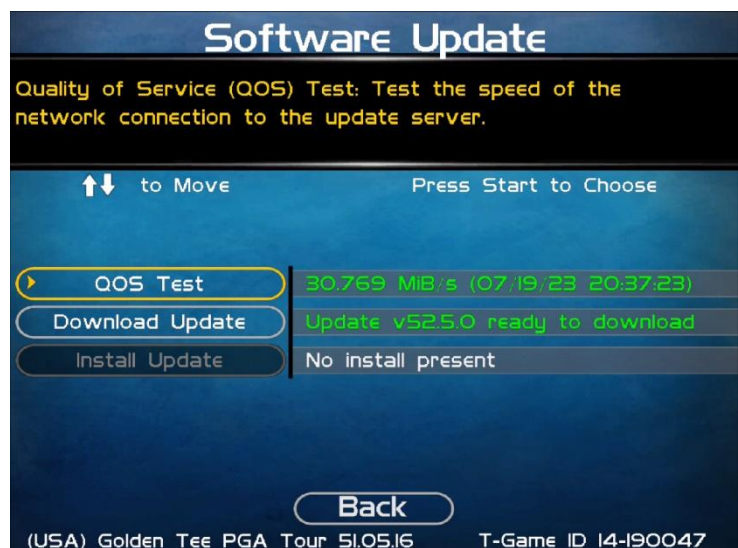
Depending on which Home Edition cabinet you have, the red setup button may be located under the right side of the player control panel, on the rear of the Golden Tee GO cabinet or inside of the cabinet.

Navigate to **Software Update** from the main menu and start the process.

1 - Quality of Service (QOS) Test

Click on **QOS Test** to test the speed of your internet. The number next to QOS Test indicates the location's internet speed.

- If it is green, your speed is considered ideal.
- If it is yellow, your speed is considered acceptable.
- If it is red, your speed is considered inadequate.





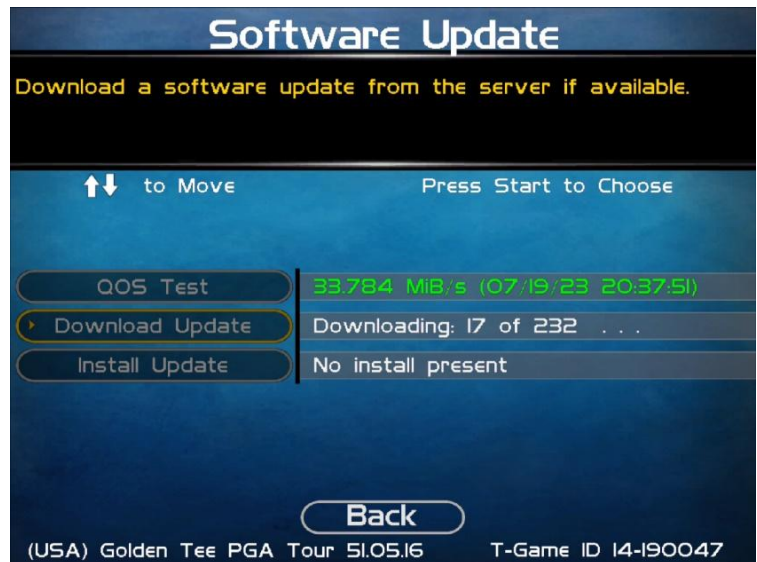
2 – Download Software

Click on **Download Update** to start the software download. The screen indicates the completion percentage of the file downloads.

The software download can run in the background while the game is in service. The time for the download will depend on the location's internet speed, but it should be completed within several hours (although it may take longer with very slow internet speeds).

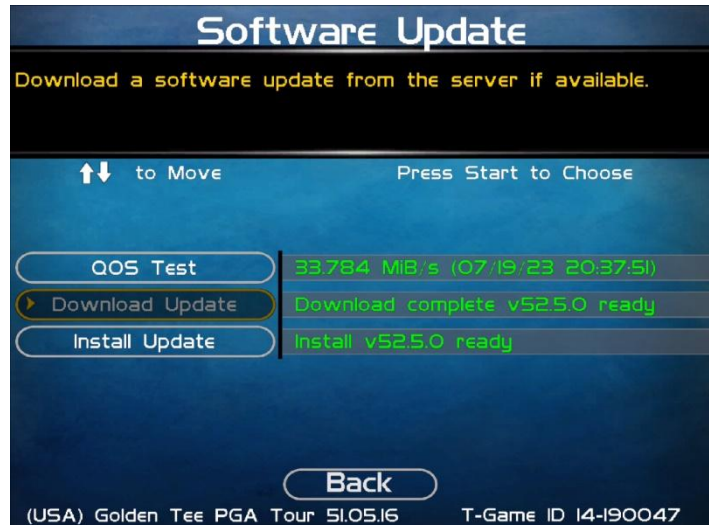
If the game is turned off during the download, the download will continue from where it stopped when the game reboots.

Once the download begins, players can return to the game and play it like normal. The download will continue in the background.



3 – Download Complete

Once all the files have been downloaded, the screen reads:
Download complete v55.5.1 ready.





4 – Install Software Update

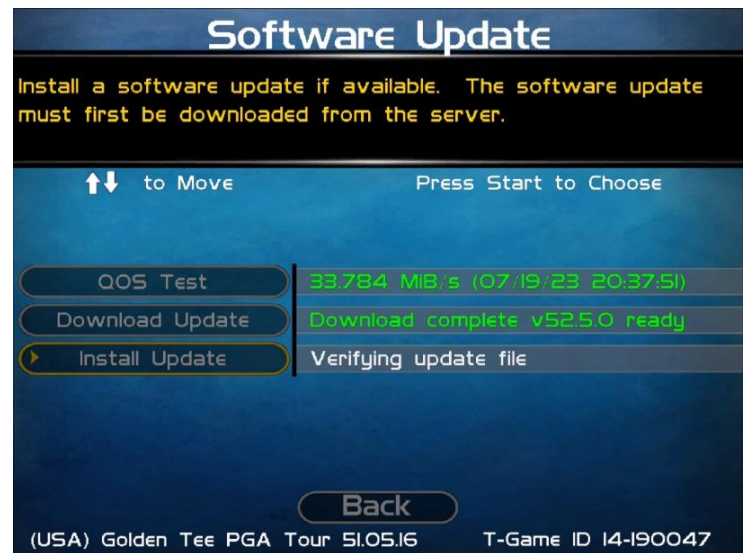
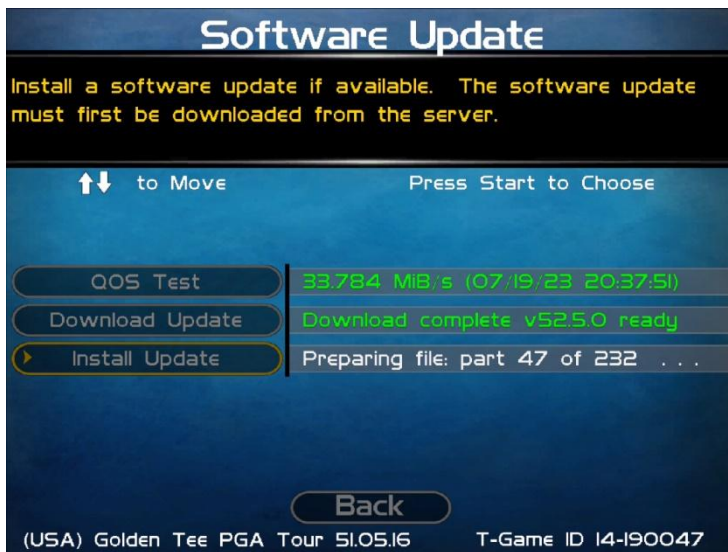


It is critical that you **DO NOT LOSE POWER** during the installation update. If power is lost during the installation, **THE HARD DRIVE MAY BE DAMAGED!**

The game will not be playable during the installation.

Click on **Install Update** to start the installation.

The screen will indicate that the files are being prepared and are being verified.



Note: While the game installs the update, thousands of lines of text will appear in the background.

This is normal, and it is critical **NOT TO TURN OFF THE GAME DURING THE INSTALL.**



5 – Software Update Complete

Once completed, the game will reboot and load up the new Golden Tee PGA TOUR 2027 software.

You can verify by entering System Menus and checking the software version on the game machine. If the game has successfully installed the updated, the menu will be **55.05.01**.

NOTE: It is likely, as future minor updates evolve, the final '00' in the software version will increment: 01, 02, 03, etc.



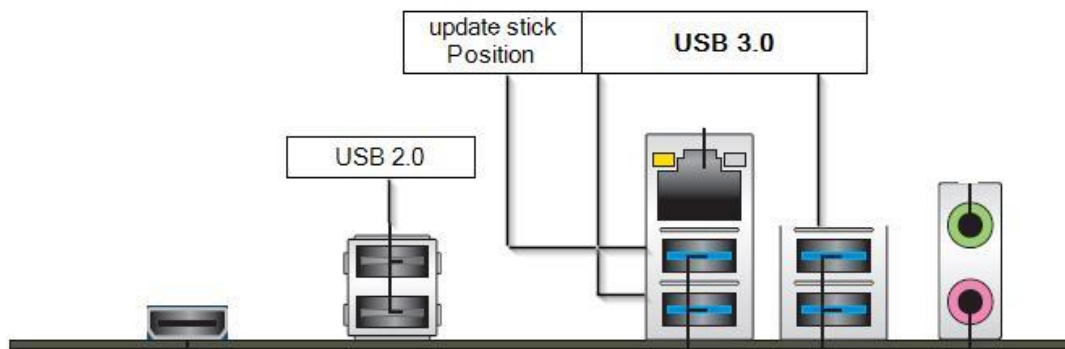


Memory Stick Update

IMPORTANT – PLEASE READ

- If it is not possible to download the software update (page 1) due to internet speed, you can update via a **USB 3.0 Memory Stick**.
- If you need an update stick, please contact amusementcustomerservice@itsgames.com with your order number and cabinet ID.
- The Update Memory Stick must be inserted into one of the **USB 3.0 positions (blue)**. Disconnect one of the USB cables routed to the NFC device or 5" touch monitor as these devices are typically plugged into the blue 3.0 USB ports on the left side. See Rear Panel Connectors below
- DO NOT disconnect the USB cables routed to the I/O board or Cabinet Identification Device (CID), which are currently routed to the 3.0 USB ports **on the right side**.
- DO NOT insert the Update Memory Stick into the open 2.0 USB ports (black).

Rear panel connectors



UPDATE CONTENTS:

- Update Memory Stick labeled **GT GOLF PGA TOUR 2027 V55.05.XX 760250413**



Memory Stick Update

The screen on the right appears with details of the software version about to be installed.

You will need to hit the start button to acknowledge the terms and conditions and begin the software update.



If Error Message 6 or 12 displays, or a blank screen after booting from stick, the wrong USB cable was disconnected. Turn OFF power, replace the cable, select a different USB port and try again. If the initial update speed is not ideal, more than one reboot may occur.



If an Error Message repeating a yellow line “Searching for Update Media”, DO NOT TURN OFF POWER. Keep the game powered ON and remove the Update Memory Stick for 2-3 seconds. Re-insert the Update Memory Stick and once it is recognized, the update will continue.