



Golden Tee™ PGA TOUR® Commercial USB Update Stick Install Guide

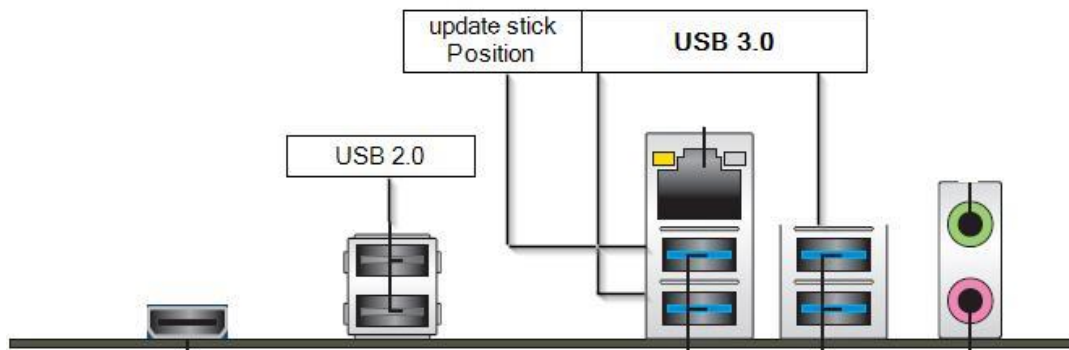
If a remote update is not possible due to internet limitations, you can request a physical Golden Tee PGA TOUR USB Update Stick.

Update Stick Contents:

- Update Memory Stick labeled **Golden Tee PGA TOUR Version 55.05.xx PN 760250413**
- Software Update Welcome Card **PN 840365001**

Note: One Update Memory Stick is provided. Additional Update Sticks may be purchased from Incredible Technologies Customer Service (AmusementCustomerService@itsgames.com).

Rear panel connectors



Performing the USB Update Install

Before starting, complete an optional collection. If an installation or hard drive failure occurs, collection data may be lost.

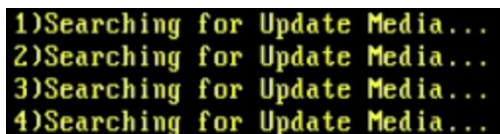
1. **Turn off power to the system box or cabinet.**
2. **Access the system box by turning the key at the front of the cabinet to unlock the control panel box and lift the hinged control panel.**
3. **Insert the USB Stick: You must use one of the blue USB 3.0 ports on the system box.** Disconnect either the NFC device or the 5" touch monitor if necessary. Do not disconnect the USB cables connected to the I/O board or CID (typically plugged in to the right USB 3.0 ports)



4. **Start the Update:** Turn on the power to the system box or cabinet, and the system will process through the game's boot cycle. After the boot cycle is completed, the game will automatically detect the memory stick and run the update program. *Some games may reboot before running the Update Install program.*

- **If Error Message 6 or 12 displays, or you have a blank screen after booting from stick, the wrong USB cable was disconnected.** Turn OFF power, replace the cable, select a different USB port and try again. More than one system reboot may occur during this process.

- **If an Error Message displays a yellow line of text saying "Searching for Update Media", DO NOT TURN OFF POWER.**

A screenshot of a video game screen showing four lines of yellow text on a black background. The text reads: "1)Searching for Update Media...", "2)Searching for Update Media...", "3)Searching for Update Media...", and "4)Searching for Update Media...".

Keep the game powered ON and remove the Update Memory Stick for 2-3 seconds. Re-insert the Update Memory Stick and once it is recognized, the update will continue.

5. **Press Start to Connect to ITNET for authorization.**
6. **Press Start again to accept the ITNET Operator's Agreement:** The update process may involve multiple reboots, and the entire process typically takes about 30 minutes to complete. The Installer will read the CID, I/O Board, and system box to make sure this upgrade is possible. Watch the screen for instructions.

While the game installs the update, thousands of lines of text will appear in the background. This is normal, and it is critical NOT TO TURN OFF THE GAME DURING THE INSTALL.

Final Steps: After the update is successfully installed, power down the system, remove the USB Update Stick, reconnect any USB cables that you previously disconnected, and restart the system.

You can keep the USB update stick for future use. It can be reused for an unlimited number of installs as long as you have update licenses on your account.

Once the update has completed, the game machine will reboot and display the Golden Tee PGA TOUR boot-up screen, as well as the game's new version number (55.05.00 or .01, .02. etc.).

You can also find the version number by hitting the options button at the number of golfers screen or in the bottom right-hand corner of the Operator Menu.